UPMC RETIREMENT BENEFITS

YOUR RETIREMENT GUIDE

A Step-by-Step Checklist

UPMC LIFE CHANGING MEDICINE
CONGRATULATIONS!
RETIRING IS A BIG STEP

You’ll be asked to make many important decisions about your UPMC benefits and your financial security over the next few weeks and months. This easy-to-use guide takes you step by step through the retirement process. It also gives you information about some of the other things you need to know, do, and consider as you leave the workforce to make sure that your retirement gets off to a great start.

HOW TO GET STARTED
Inform your manager and Human Resources representative that you would like to retire. Once you have confirmed the retirement date with them, you should call the UPMC Retirement Center at 1-877-206-8264 and ask to speak with a retirement specialist. The retirement specialist’s job is to make the entire process regarding the UPMC Savings Plan and the UPMC Cash Balance Plan easy, convenient, and hassle free—and to make sure that you retire with peace of mind. Keep in mind that you must terminate your employment with UPMC to receive all of your retirement benefits and cannot continue working in any employment status, such as casual or part-time.

WORKING WITH YOUR RETIREMENT SPECIALIST
Retirement specialists understand the importance of your retirement decisions. They’ll take all of your UPMC Retirement Plan elections over the phone, help you complete and return any required paperwork, and help you understand:

- How to choose a retirement date that maximizes the benefits you’ll receive from UPMC;
- What options you have;
- The forms and information you’ll receive in the mail about your benefits;
- How to begin your Social Security and Medicare benefits;
- How to get in touch with a Financial Education Consultant to discuss your retirement plans in person, or how to contact an Investment Advisor to discuss your situation over the phone; and
- What action steps you need to take and when.

TIP: START THE PROCESS THREE MONTHS OUT.
Start the retirement process about three months before you want to stop working. This will give both you and UPMC enough time to get everything in place for a smooth transition.

What’s In This Guide

Your Retirement Action Checklist ......................... 3
Your Retirement Plan Payment Options and Tax Considerations........................................ 8
Understanding Medicare......................................... 10
Your Last Week at Work........................................... 13
ONLINE TOOLS AND INFORMATION

Visit the UPMC Retirement Center website for detailed, personalized information about your UPMC retirement benefits and easy-to-use modeling tools that will help you make decisions about your options. You can even complete the entire retirement process online without the assistance of a retirement specialist. Of course, you can call a retirement specialist at any time if you need help.

To access the UPMC Retirement Center website while you are still working, follow this path: https://myhub.upmc.com > Human Resources > My Retirement. You can also access the UPMC Retirement Center website directly at digital.alight.com/upmc—24 hours a day, seven days a week. You’ll need to establish a user ID and password if you don’t access the UPMC Retirement Center through My HUB.

NEED HELP MANAGING YOUR RETIREMENT SAVINGS?

Now that you’re retiring, it’s time to decide what to do with the money you’ve accumulated. You have several options—and the choice you make now can have a big impact on your future income. To help you determine what’s best for you, call the UPMC Retirement Center at 1-877-206-8264 and select the Investment Advice option to speak with an Investment Advisor from Alight Financial Advisors, LLC (AFA).

Investment Advisors will take the time to understand your situation and explain your options, from keeping your funds in the UPMC plan to rolling over to another provider. If you keep your money in the plan, you’ll have an opportunity to receive steady monthly payouts that can last for life. UPMC’s partnership with AFA gives you a variety of options for managing your money during retirement and offers unique cost savings that aren’t available to the general public.

TIP: REMEMBER YOUR USER ID AND PASSWORD.

For your security, you’ll need your user ID and password to work with a retirement specialist or access personalized information or modeling tools on the UPMC Retirement Center website. If you don’t remember them, visit digital.alight.com/upmc or call 1-877-206-8264 to request new ones. Don’t forget your user ID and password—you’ll need them to call or log on after you’ve retired, too.


1-877-206-8264. Representatives are available Monday through Friday, 8:30 a.m. to 5:00 p.m. EST.

Alight Financial Advisors (AFA): 1-877-206-8264, select the Investment Advice option. Investment Advisors are available Monday through Friday, 9:00 a.m. to 9:00 p.m. EST.
YOUR RETIREMENT ACTION CHECKLIST

Use this checklist to keep track of what you need to do as you work through the retirement process.

YOUR UPMC RETIREMENT BENEFITS

CASH BALANCE PLAN

WHAT YOU NEED TO KNOW

- You’re eligible to receive your benefits earned under the plan if you’re vested as of your retirement date. You are 100% vested after the earlier of completion of three years of service (1,000 paid hours each year) or attainment of age 65.

- To ensure that your benefit reflects all earned pay, there will be an administrative delay of up to 45 days after your termination date before your benefit can be paid out. Your benefit is unable to be paid if you continue to work at UPMC in any employment status, such as casual or part-time.

- On the date that the value of your benefit is determined, if your benefit is less than $5,000 but greater than $1,000, you must commence your benefit. If you don’t take action, an IRA rollover account will be created for you with Alight Financial Solutions. If your benefit is less than $1,000, you’ll receive a check—minus any mandatory federal tax withholding unless you contact the UPMC Retirement Center to set up a rollover.

Important: Choose your retirement date carefully. Your age, years of service, and eligible annual pay impact the amount of your Cash Balance Plan benefit. Your retirement specialist can give you the information you need to help you make the decision that’s right for you.

WHAT YOU NEED TO DO

- Choose the type of payments you want, as well as how and when you want to receive them (see page 9).

- Return the required forms at least 30 days before your retirement date to make sure that your payments won’t be delayed.

- Have your bank or other account information available to set up direct deposit.

- Call your retirement specialist or visit the UPMC Retirement Center website for more information.

- If you choose to roll over your account balance, you can go to the UPMC Retirement Center website to compare IRA providers and choose the one that’s right for you. From there, you can set up an IRA rollover account and make your election online.

TIP: USE DIRECT DEPOSIT.

Direct deposit makes receiving retirement plan payments easy and convenient. To set up direct deposit, have your bank or other account information available as you work through the retirement process.
YOUR UPMC RETIREMENT BENEFITS

SAVINGS PLAN

WHAT YOU NEED TO KNOW
- Your plan contributions stop when you retire.
- You must pay back loans within 60 days of your termination date or prior to the disbursement of your Savings Plan (whichever is earlier), or the outstanding balance will become taxable income.
- You can leave your money in the plan, take a portion or all of it in cash, or roll over a portion or all of it into an IRA.
- You’ll continue to choose how any money you leave in the plan is invested. UPMC has partnered with Alight Financial Advisors (AFA) to provide you with investment support—there’s an Online Advice service if you want to manage your own account and a Professional Management program if you want personalized planning and account management from an expert, for a reasonable fee. The Professional Management program offers an Income+ feature which provides monthly payouts that can last for life. If you want to learn more, call the UPMC Retirement Center at 1-877-206-8264 and select the Investment Advice option to speak with an Investment Advisor.
- There will be an administrative delay of up to 15 days after your termination date before your benefit can be paid out.
- On the date that the value of your benefit is determined, if your account balance is less than $5,000 but greater than $1,000, you must commence your benefit. Contact the UPMC Retirement Center to receive a payment or roll over your benefit. If you don’t take action, an IRA rollover account will be created for you with Alight Financial Solutions. If your benefit is less than $1,000, you’ll receive a check minus any mandatory federal tax withholding—unless you contact the UPMC Retirement Center to set up a rollover. If your benefit is $5,000 or greater, there are several options from which to choose.

WHAT YOU NEED TO DO
- Choose how and when you want to take money out of the plan. If you choose to roll over your account balance, you can go to the UPMC Retirement Center website to help you compare IRA providers and choose the one that’s right for you. From there, you can set up an IRA rollover account and make your election online.
- If you’d like to keep your money in your current plan or take some or all of it in cash, call your retirement specialist or visit the UPMC Retirement Center website for more information.

OTHER RETIREMENT PLANS

WHAT YOU NEED TO KNOW
- Throughout the duration of your UPMC employment, you may have participated in different retirement plans and may have balances with these or other former recordkeepers.
- You can leave your money in the account(s), take a portion or all of it in cash, or roll over a portion or all of it into an IRA.
- You’ll continue to choose how any money you leave in the account(s) is invested.

WHAT YOU NEED TO DO
- Choose how and when you want to take money out of the account(s).
- Call each individual recordkeeper to get distribution/IRA paperwork:
  - AIG VALIC 1-800-448-2542
  - Empower 1-866-467-7756
  - Fidelity 1-800-343-0860
  - Lincoln Financial 1-800-234-3500
  - Mass Mutual 1-800-743-5274
  - MetLife 1-800-543-2520
  - PNC 1-800-374-4631
  - Principal 1-800-547-7754
  - TIAA-CREF 1-800-842-2776
  - Transamerica 1-800-755-5801
  - Vanguard 1-800-523-1188
OTHER RESOURCES/ACTION STEPS

SOCIAL SECURITY

WHAT YOU NEED TO KNOW

❏ You may begin receiving a reduced benefit as early as age 62; however, you’ll receive the full benefit between the ages of 65 and 67, depending on your birth date.

❏ You have access to a Social Security guidance tool from Alight Financial Advisors (AFA) which you can use to discover how to maximize your expected lifetime benefit. If you are age 55 or greater and within seven years of retirement, you can also review an Income Plan that combines the various sources of income you may have to provide you with a holistic, year-by-year plan. To learn more, call the UPMC Retirement Center at 1-877-206-8264 and select the Investment Advice option to speak with an Investment Advisor.

Important: Apply for Social Security benefits three months before your retirement date to ensure that your benefits will begin when you need them to.

WHAT YOU NEED TO DO

❏ Visit www.socialsecurity.gov or call 1-800-772-1213. TTY/TDD users should call 1-800-325-0778.

❏ Apply for benefits.

PENSION AND SAVINGS PLAN BENEFITS FROM EMPLOYERS OTHER THAN UPMC

WHAT YOU NEED TO KNOW

❏ Are you eligible for pension plan benefits from employers other than UPMC?

❏ Do you have balances in employers’ savings plans other than UPMC?

WHAT YOU NEED TO DO

❏ Factor these benefits into your planning.

❏ Decide how and when you want your benefits to be paid.

❏ Contact your former employers and/or financial institutions.

PERSONAL SAVINGS

WHAT YOU NEED TO KNOW

❏ Your personal savings, including bank accounts, IRAs, brokerage accounts, and other investments, are additional important sources of retirement income.

WHAT YOU NEED TO DO

❏ Factor these savings into your planning.

❏ Contact your financial institutions.

❏ Call Alight Financial Advisors (AFA) at 1-877-206-8264 and select the Investment Advice option to speak with an Investment Advisor about your personal situation.

ESTATE PLANNING

WHAT YOU NEED TO KNOW

❏ An estate plan ensures that you and your beneficiaries get the maximum value from your hard-earned money—both before and after your death.

❏ You should consider having a will, living trust, durable power of attorney, power of attorney for health care, and/or a living will.

❏ Estate planning is for everyone, regardless of income level.

WHAT YOU NEED TO DO

❏ Gather and review all your financial records, current will, and other legal documents.

❏ Contact a lawyer and a financial advisor.
YOUR OTHER UPMC BENEFITS

MEDICAL, DENTAL, FLEXIBLE SPENDING ACCOUNT AND HEALTH SAVINGS ACCOUNT COVERAGES

WHAT YOU NEED TO KNOW
- Coverage ends on the last day of the month of your retirement date.
- You can temporarily continue your coverage through COBRA (see the COBRA section below).
- You can submit flexible spending account claims until April 30 of the year after you retire for expenses that you incurred before your retirement date.
- Health Savings Account funds remaining in your account are yours, and can be used for future health care expenses.
- If you’re under age 65, you may want to consider enrolling in Marketplace coverage. UPMC Health Plan products are available at www.upmchealthplan.com/coverage. You may also access the federal Health Insurance Marketplace at www.healthcare.gov.
- At the age of 64, you should begin to investigate your Medicare options (see page 10 for more information).
- If you’re age 65 or older and already enrolled in Original Medicare, you may want to consider enrolling in one of the UPMC Health Plan Medicare products. Options include HMO, PPO, and Medicare Supplement plans. For more information, call the UPMC Health Plan at 1-877-381-3765, Monday through Friday, 8:00 a.m. to 8:00 p.m., and Saturday, 8:00 a.m. to 3:00 p.m. EST, or visit upmchealthplan.com/medicare. TTY/TDD users should call 711.

WHAT YOU NEED TO DO
- See the COBRA section below.
- Call the UPMC Health Plan to receive more information about either the Marketplace or the Medicare insurance products you can enroll in as an individual.

COBRA

WHAT YOU NEED TO KNOW
- You can temporarily continue your medical, dental, and vision coverages, as well as your Flexible Spending Account contributions and Employee Assistance Program, through COBRA.

Important: If you’re eligible for Medicare (see page 10), COBRA does not qualify as “creditable coverage.” You may be subject to a penalty for your Medicare Part B and Part D prescription drug coverage premiums if you elect COBRA and delay taking Medicare coverage during your Initial Coverage Election Period. Please ask your retirement specialist how this could impact your Part B and Part D premiums and effective dates.

WHAT YOU NEED TO DO
- Decide if you want COBRA coverage.
- Enroll when you receive your COBRA enrollment materials in the mail.
- If you have questions, call the UPMC Employee Service Center at 1-800-994-2752 and press option 3.
YOUR OTHER UPMC BENEFITS

LIFE INSURANCE

WHAT YOU NEED TO KNOW
- Supplemental and dependent life, and accidental death and dismemberment insurance coverages end on the last day of the month of your retirement date.
- You can convert life insurance coverage that doesn’t continue into retirement to an individual policy within 30 days of your retirement date.

WHAT YOU NEED TO DO
- Decide if you want to continue your current coverage and review your COBRA notice for instructions.
- Complete the necessary forms and pay the premium within 30 days of leaving UPMC.
- If you have questions, call the UPMC Employee Service Center at 1-800-994-2752 and press option 3.

DISABILITY

WHAT YOU NEED TO KNOW
- Short- and long-term disability coverages end on the day you retire.

VOLUNTARY BENEFITS

WHAT YOU NEED TO KNOW
- Your retirement doesn’t affect your current voluntary benefits.
- You may be able to continue your voluntary benefits as a retiree.
- You’ll be billed each month by the provider for the cost of your voluntary benefits coverage.

WHAT YOU NEED TO DO
- Review the voluntary benefits options. If you’re enrolled in an option, determine if it still meets your needs.
- Call the voluntary benefits carrier through UPMC DirectLink at 1-800-994-2752 and press option 5. You can request to be billed directly for your coverage.

PAID TIME OFF (PTO)

WHAT YOU NEED TO KNOW
- Any unused vested* PTO will be paid out to you—generally, in your last paycheck.

* You are vested after 3 years of service.
If you’re eligible, you’ll be asked to choose among several Cash Balance Plan and Savings Plan payment options as part of the retirement process. Your retirement specialist can help you understand your options and the tax rules that may apply. Because these rules are very complex, you should consider talking with a qualified tax or financial advisor about your personal situation.

You may have to pay income taxes on your Cash Balance Plan payments and any money you take out of the Savings Plan. Under current federal law:

- You can continue to defer income taxes until you reach age 70½ by rolling over lump-sum payments into an IRA or another tax-qualified plan.
- 20% of lump-sum payments must be withheld for tax purposes—unless you roll them over directly into an IRA or another eligible retirement plan. This withheld amount will be applied to your income taxes in the year in which you took the lump sum.
- If you don’t roll over a lump sum that you take before you’re age 59½, you may owe an extra 10% tax penalty on top of regular income taxes.
- You may roll over part of your total payment/distribution from the Savings Plan. You can’t roll over annuity payments.

Keep in mind that you can work with Alight Financial Advisors (AFA) to set up monthly payouts that can last for life, through the Professional Management program. Taxes will be withheld from these payouts. For more information, call the UPMC Retirement Center at 1-877-206-8264 and select the Investment Advice option to speak with an Investment Advisor.
Here are some things to consider as you think about what types of payment options might be best for you. Some options may vary or not be available within the Savings Plan. Your retirement specialist can help you understand your options.

<table>
<thead>
<tr>
<th>IF YOU...</th>
<th>CONSIDER...</th>
</tr>
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<tbody>
<tr>
<td>Defer Payment</td>
<td>✐ Can you live comfortably now if you defer your benefits? Can your personal savings or other sources of income meet your needs in the meantime?</td>
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<tr>
<td></td>
<td>✐ If you elect to defer payment, you may be charged an administrative fee in the Savings Plan.</td>
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<td></td>
<td>✐ Do you want help managing your investments? Alight Financial Advisors (AFA) offers an Online Advice service if you want to manage your own account and a Professional Management program if you want personalized planning and account management from an expert.</td>
</tr>
<tr>
<td>Take a Lump-Sum Payment</td>
<td>✐ If you take your payment in cash, how will the tax bite affect your retirement security?</td>
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<tr>
<td></td>
<td>✐ What are the benefits of rolling over the lump sum directly into an IRA? Will tax-deferred growth improve your retirement security? Will you be in a lower tax bracket in a few years and be able to pay lower taxes on the money you withdraw from an IRA?</td>
</tr>
<tr>
<td></td>
<td>✐ If you have a Cash Balance Plan benefit, you can roll over your payment into your Savings Plan account. Likewise, you can also roll over your Savings Plan account balance into your Cash Balance Plan account.</td>
</tr>
<tr>
<td>Take a Single Life Annuity</td>
<td>✐ You’ll receive a monthly payment for the rest of your life, and payments will end when you die.</td>
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<td></td>
<td>✐ Are you married? Do you have dependents? Will choosing this option hurt their financial security after your death? Do you have life insurance or other income or savings that will support them?</td>
</tr>
<tr>
<td>Take a Joint and Survivor Annuity</td>
<td>✐ You’ll receive a monthly payment for the rest of your life. When you die, your beneficiary will receive a percentage of your monthly benefit for his or her lifetime.</td>
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<td></td>
<td>✐ Your monthly benefit will be lower than the amount that you would receive from a Single Life Annuity. The benefit amount depends on your age, the beneficiary’s age, and the percentage of the benefit that will be paid to the beneficiary when you die.</td>
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TIP: A SIMPLE WAY TO ROLL OVER YOUR SAVINGS.

1. Go online to the UPMC Retirement Center website to decide where you want to roll over your money—many leading IRA providers are available.
2. Set up your rollover IRA account.
3. Roll over your money through the UPMC Retirement Center website to an IRA or another employer’s plan if you decide to continue working.
UNDERSTANDING MEDICARE

MEDICARE

WHAT YOU NEED TO KNOW

- You have seven months (starting three months before the month of your 65th birthday) to enroll in Medicare. This is called your Initial Coverage Election Period.
- To enroll, contact Social Security at 1-800-772-1213, Monday through Friday, 7:00 a.m. to 7:00 p.m. EST. TTY/TDD users should call 1-800-325-0778.
- Social Security will ask you to set up an interview with a claims representative. The representative may be able to schedule a phone interview immediately, or you can schedule a special appointment at a Social Security office near you for an in-office interview.

Important: You will need to provide proof of age and citizenship, such as a birth certificate. You may also be asked for documents that could affect your coverage or that of your spouse (such as separation-from-military papers or divorce papers).

WHAT YOU NEED TO DO

- Enroll in Medicare during the seven-month window that includes the three months before you turn age 65, the month of your 65th birthday, and the three months after you turn age 65.
- Call the UPMC Health Plan at 1-877-381-3765, Monday through Friday, 8:00 a.m. to 8:00 p.m., and Saturday, 8:00 a.m. to 3:00 p.m. EST to get information about the Medicare products (including HMO, PPO, and Medicare Supplement plans) in which you can enroll, or email questions to upmcmedicare@upmc.edu. TTY/TDD users should call 711.
- Visit www.socialsecurity.gov or call 1-800-772-1213, Monday through Friday, 7:00 a.m. to 7:00 p.m. EST. TTY/TDD users should call 1-800-325-0778.
- For information about Medicare, visit www.medicare.gov or call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY/TDD users should call 1-877-486-2048.

MEDICARE PART A AND B (ORIGINAL MEDICARE)

Medicare Part A (Hospitalization, Skilled Nursing Facility, Home Health Care, and Hospice Coverage) is a standard Medicare benefit and has no cost if you meet the requirements. You or your spouse must have paid Medicare taxes for 10 years or more through working wages. If not, there is a sliding scale premium.

Medicare Part B (Medical and Doctor Coverage) is an individual election and requires a monthly premium. This premium may vary based on your income and may change each year. In 2019, the standard Part B premium is $135.50 per month.*

Important Possible Penalty: If you do not enroll in Medicare Part B during the Initial Coverage Election Period, you have another chance to enroll during the General Enrollment Period for Medicare Part B from January 1 through March 31 of each year. However, your monthly premium can increase 10% for each 12-month period you were eligible for Part B but did not enroll. You will have to pay this penalty as long as you have Medicare Part B. If you wait to elect Part B in the General Enrollment Period, your coverage begins on July 1 of that year.

Exceptions to the Part B Premium Penalty: There are exceptions to the penalty for Part B. If you are covered under a group health plan (either yours or a spouse’s), you can delay enrolling in Part B until that coverage ends. However, COBRA coverage following separation from employment doesn’t count. There can be other special exceptions for people receiving Social Security disability payments as well. It’s best to consult the literature from Social Security for details.

*See the most recent Medicare & You (available at www.medicare.gov) for a complete listing of Medicare premiums.
PART C (MEDICARE ADVANTAGE PLANS)
These plans are provided through private insurance plans and actually replace Original Medicare with a Managed Care Plan. Many Medicare Advantage plans offer both medical and prescription drug coverage under one plan through either an HMO or PPO.

Important: To be eligible for a Medicare Advantage plan, you must have both Medicare Parts A and B and continue to pay your Part B premium. You must also reside within the plan’s service area and must not have End Stage Renal Disease (ESRD), although exceptions may apply.

PART D (PRESCRIPTION DRUG COVERAGE)
You can enroll in Medicare Part D prescription drug coverage during the Initial Coverage Election Period. However, you cannot do this through the Social Security office. You must enroll on your own through a private company. You could incur a premium penalty if you enroll in Part D after the Initial Coverage Election Period.

MEDICARE SUPPLEMENT PLANS
Another individual plan choice you can purchase through the UPMC Health Plan is a Medicare Supplement plan. This plan does not replace your Original Medicare plan, but provides coverage for many of the deductibles and coinsurances required to be paid by beneficiaries under Original Medicare. The Medicare Supplement plans do not cover prescription drugs. You would need to join a separate prescription drug plan for prescription drug coverage. The UPMC Health Plan offers Medicare Supplement Plans A, B, and F.

You can also call Medicare at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY/TDD users should call 1-877-486-2048.

QUESTIONS?
For more information about Medicare, visit www.medicare.gov or call 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048.

To enroll in Medicare Parts A and B, visit the Social Security Administration’s website at www.socialsecurity.gov or call 1-800-772-1213, Monday through Friday, 7:00 a.m. to 7:00 p.m. EST. TTY/TDD users should call 1-800-325-0778.

To enroll in Medicare Part D, you can enroll directly with the Medicare Part D prescription drug plan of your choice.

If you have questions about your Medicare coverage options and UPMC Health Plan’s Medicare plans, call 1-877-381-3765 or email upmcmedicare@upmc.edu. TTY/TDD users should call 711. More information can also be found online by visiting www.upmchealthplan.com/medicare.
ENROLLING IN MEDICARE

At age 65, you become eligible for Medicare. You can enroll in Medicare and apply for Social Security benefits at the same time—as early as three months before you reach age 65. (If you’re younger than age 65 and already receiving Social Security benefits, you’ll be automatically enrolled in Medicare as of the first day of the month in which you reach age 65.) If you wait to enroll in Medicare until you’re already age 65, the start of your coverage may be delayed. Also, if you enroll after your Initial Coverage Election Period, you may have to pay higher premiums—unless you were still working and covered by UPMC’s medical plan or your spouse’s plan.

The UPMC Health Plan offers a portfolio of competitively priced Medicare products, including group-sponsored and individual HMO, PPO, and Medicare Supplement plans. These products will allow you to continue to access the UPMC network of physicians and hospitals for your health care needs.

IMPORTANT

If you want Medicare Part D prescription drug coverage, you have two choices. You can either enroll in a Medicare Advantage plan that has both medical and Part D (prescription drug) coverage, such as the UPMC Health Plan’s group-sponsored HMO or PPO plans, or one of the individual HMO/PPO plans. The second choice is that you can keep Original Medicare as your medical coverage, and consider buying an individual Medicare Supplement policy and a stand-alone Part D prescription drug plan. Medicare Advantage plans (with or without prescription drug coverage) and Medicare Supplement plans are available through the UPMC Health Plan.

With the number of choices you have, we recommend that you call the UPMC Health Plan at 1-877-381-3765, Monday through Friday, 8:00 a.m. to 8:00 p.m., and Saturday, 8:00 a.m. to 3:00 p.m. EST to get more information about the Medicare products in which you can enroll. You can also email questions to upmcmedicare@upmc.edu. TTY/TDD users should call 711.
This guide provides a summary of the UPMC retirement benefits. This guide does not supersede the description of benefits contained in the plans’ documents. In the event of any discrepancy between this guide and the plans’ documents, the plans’ documents will govern. UPMC retains the right to make changes to or terminate the plans at any time.

The UPMC Retirement Program Summary Plan Description (SPD) contains details about the UPMC Savings Plan and the UPMC Cash Balance Plan. You can view the SPD by logging on to the UPMC Retirement Center website through My HUB. You can also access the UPMC Retirement Center website at digital.alight.com/upmc. Simply click on the Request a Form link to view the SPD. For your convenience, you can print the online SPD directly from the website. You also have the right to request and receive, free of charge, a printed copy of the SPD. You may make this request through the UPMC Retirement Center website or by calling the UPMC Retirement Center at 1-877-206-8264. Representatives are available between 8:30 a.m. and 5:00 p.m. EST, Monday through Friday.

UPMC has partnered with Alight Financial Advisors to provide investment advisory services to plan participants. Alight Financial Advisors, LLC (AFA) has hired Financial Engines Advisors L.L.C. (FEA) to provide sub-advisory services. AFA is a federally registered Investment Advisor and wholly owned subsidiary of Alight Solutions LLC. FEA is a federally registered investment advisor and wholly owned subsidiary of Financial Engines, Inc. Neither AFA nor FEA guarantees future results.

With AFA's Professional Management with Income+, payouts begin in retirement at your request and can last into your early 90s. If you want payouts longer and want a lifetime guarantee, consider an annuity purchase from outside the plan. AFA does not guarantee payout amounts or payouts for life and does not sell annuities.

AFA's Social Security guidance can provide reasonable estimates for you and your spouse. Estimates are not guarantees of future benefit payments and are based on information about you as well as current Social Security laws, rulings, and formulas available from the Social Security Administration.