

AON SAVINGS PLAN Summary Plan Description Effective January 1, 2018

| Introduction | |
|--|----|
| Aon Savings Plan at a Glance | |
| Plan Eligibility | 7 |
| When You Become Eligible | 7 |
| Full-time and Part-time Colleagues Scheduled to Work 20 or More Hours a Week | 7 |
| Temporary Colleagues and Part-time Colleagues Scheduled to Work Fewer Than 20 Hours a Week | 7 |
| Year of Eligibility Service | 7 |
| Colleagues of Companies Acquired by Aon | 7 |
| Leased Colleagues and Independent Contractors | 7 |
| If You Leave the Company and Are Rehired | |
| Transferred Employment | |
| Enrolling in the Plan | 8 |
| General Information and Automatic Enrollment | 8 |
| 90-Day Opt-Out Period | 8 |
| Default Automatic Rate Escalation | 8 |
| Voluntary Automatic Rate Escalation | |
| Different Types of Elections | 9 |
| How the Plan Works | 10 |
| Definition of Compensation | 10 |
| Colleague Elections | |
| Regular Contributions | 10 |
| Catch-Up Contributions | 10 |
| Matching Contributions | 10 |
| Retirement Account Contributions | 11 |
| Other IRS Limits | |
| Saving Through the Plan | 12 |
| Before-tax Savings | 12 |
| Roth 401(k) Savings | |
| After-tax Savings | |
| Making Your Decision | |
| Changing Your Savings Rate | 13 |
| Investing Your Account | |
| Your Investment Choices | 14 |
| Participant-Directed Accounts and ERISA 404(c) | 14 |
| Investment Transactions | 14 |
| Changing Future Contribution Investment Elections | 15 |
| Changing Existing Balance Investment Elections | 15 |
| Automatic Rebalancing | 15 |
| Available Investment Options | |
| Target Date Portfolios (TDP) Options | 15 |
| Self-Directed Brokerage Account | |
| Investment Advice Through Alight Advisory Services | 16 |
| Online Advice | 16 |
| Professional Management | 17 |
| How Your Account Is Valued | 17 |
| About Vesting | 18 |
| Colleague Contributions | 18 |
| Company Contributions | 18 |
| Year of Vesting Service | |
| If You Leave the Company and Are Rehired | |
| Prior Vesting Provisions | |
| Forfeiture of Non-Vested Benefits | |
| Reinstatement of Non-Vested Benefits | |
| In-Service Withdrawals | |
| Age 59½ Withdrawals | _ |
| After-Tax Withdrawals | |
| Rollover Withdrawals | |
| Roth 401(k) Rollover Withdrawals | |
| Disability Withdrawals | |
| Hardship Withdrawals | |
| Tax Treatment | |
| Borrowing From Your Account | |
| Loan Amounts | 22 |

| Interest Rate | |
|---|-----|
| How to Apply for a Loan | |
| Repaying Your Loan | |
| Loan Defaults | |
| While an Active Colleague | |
| While on Leave of Absence | |
| After Termination of Employment | 23 |
| Loan Considerations | |
| Distributions from the Plan | |
| Termination of Employment | |
| Retirement At or After Age 65 | |
| Disability Termination | |
| Other Terminations of Employment | 25 |
| Administrative Matters | |
| Survivor Benefits and Beneficiary Designations | |
| | |
| Minimum Required Distributions at Age 70½ | |
| How Benefits Are Paid | |
| Rollovers Out of the Plan | |
| Vested Balances of \$5,000 or Less | |
| Vested Balances of Greater Than \$5,000 | |
| Account Value | |
| Missing Participants | |
| Overpayments | |
| Special Rules While on Military Leave | |
| If You Take a Family and Medical Leave of Absence | |
| How Benefits Are Taxed | 29 |
| Early Distributions | 29 |
| Tax Advice | |
| Claims and Appeals | |
| If a Claim Is Denied | |
| General Plan Information | |
| Plan Administrator | |
| Recordkeeper | |
| Plan Sponsor | |
| Plan Year | |
| Plan Identification | |
| Funding | |
| | |
| Trustee | |
| Agent for Service of Legal Process | |
| Reporting Address Changes | |
| Plan Insurance | |
| Top-Heavy Plan | 33 |
| If You Are a Highly Compensated Colleague | |
| Assignment of Benefits | |
| Future of the Plan | |
| Fees and Expenses | |
| Your Right to Benefits | |
| Receive Information about Your Plan and Benefits | |
| Prudent Actions by Plan Fiduciaries | 35 |
| Enforce Your Rights | |
| Assistance With Your Questions | 35 |
| Important Note | |
| Appendix – Legacy Provisions and Acquired Plans | |
| Mergers Before 2008 | |
| Benfield Group Ltd. | |
| Enrollment in the Plan | |
| Transfer of Account Balances | |
| Transfer of Loan Balances | |
| Beneficiary Designations | |
| | |
| Vesting | |
| Company Match Eligibility | |
| Hewitt Associates Retirement and Savings Plan | |
| Enrollment in the Plan | .38 |

Aon Savings Plan – Summary Plan Description

| ransfer of Account Balances | 38 |
|-----------------------------|----|
| ransfer of Loan Balances | 38 |
| leneficiary Designations | 38 |
| esting | 38 |
| oan Provision Impacts | 38 |
| pecial Withdrawal Options | |

Introduction

Aon Corporation (together with its subsidiaries and affiliates, "Aon" or the "Company") recognizes the importance of long-term planning and wants to help provide financial security for its colleagues ("you"). The Aon Savings Plan (the "Plan") is the primary means by which Aon helps provide for your retirement and other long-term financial goals of U.S. based colleagues. Through a combination of your savings, Company contributions, and investment results, you can build additional security for your future needs.

You can invest your savings and Company contributions among a broad array of professionally managed investment options. That gives you the flexibility to choose investments that are designed to make it easier to match your style, goals and your risk tolerance. Access to periodic account and investment information, along with the ability to make changes to your investments, allows you to manage the resources you are accumulating for future needs. Your account will grow on a tax-deferred basis until you receive payment.

This summary plan description (this "SPD") describes the benefits and options available to you under the Plan. If you have any questions after reading this material, please call the Aon HR Service Center at 1.855.625.5500.

The Plan recordkeeper is Alight Solutions ("Alight"). Most Plan transactions can be completed online at www.resources.hewitt.com/aon or by telephone at 1.855.625.5500 between 8:00 a.m. and 4:30 p.m., Central time, Monday through Friday (24-hour automated voice access).

Legacy Plan Provisions / Acquired Plans

This SPD, as modified by any applicable summaries of material modification, describes the Plan as currently in effect.

There are eligibility provisions no longer in effect that included, for example, various acquisitions, HROG colleagues and Field Sales Agents that are not detailed in this version of the SPD. If you have any questions on the provisions, please refer to the SPD in effect at the time or contact the Plan Administrator for additional information.

If you were a participant in a plan that has been merged into the Plan, you may have additional rights with regard to benefits you accumulated before the merger date. Certain of these provisions are outlined in the Appendix to the Plan. If you have any questions regarding merged plan provisions, please contact the Plan Administrator for additional information.

Aon Savings Plan at a Glance

| Eligibility to Contribute | Full-time and part-time colleagues (scheduled 20 or more hours a week): First day of work. Part-time (scheduled fewer than 20 hours a week) and all temporary colleagues: The pay period concurrent with the first January 1 or July 1 following one year of eligibility service (with 1,000 paid hours) and attaining |
|----------------------------------|--|
| | at least age 21. |
| Automatic or Self- enrollment | Automatic enrollment starts shortly after eligibility at a before-tax rate of 3% unless you elect otherwise. Your default savings rate will increase by 1% each April 1, up to a maximum of 9%, unless you elect otherwise. Self-enrollment can occur as soon as administratively practicable after eligibility. |
| Savings Rate | Save from 1% – 50% of compensation on a combined before-tax, Roth 401(k) or regular after-tax basis. Elections may also be in the form of a specified dollar amount per paycheck. Catch-Up Contributions are available if you are age 50 or older during the year. |
| Savings Rate Changes | You may change your savings elections or stop saving at any time. Changes are effective as soon as administratively practicable. |
| Company Contributions | Matching Contributions: Eligibility for Matching Contributions starts with the pay period concurrent with the January 1 or July 1 following one year of eligibility service and attaining at least age 21. Aon matches 100% of the first 1% of eligible before-tax and/or Roth 401(k) savings and 50% of the next 6% of eligible before-tax and/or Roth 401(k) savings each pay period. Retirement Account Contributions: Eligibility for Retirement Account Contributions is the same as for Matching Contributions, plus you must be an active colleague or on an approved leave of absence as of December 15 of the applicable year. However, you may also be eligible for the Retirement Account Contribution if you terminated employment during the applicable year due to death, retirement at or after age 55 with five years of vesting service, or under circumstances that qualified you for severance under the Aon Severance Plan. You are not required to make any contributions to the Plan to receive the Retirement Account Contribution. The amount of the contribution is a fixed 2.5% of annual eligible compensation and will be deposited to participant accounts in March following the close of the year. |
| Vesting | Colleague Contributions: You are always 100% immediately vested in your own contributions. Matching and Retirement Account Contributions: Generally, you will vest in Matching and Retirement Account Contributions upon attaining two years of vesting service. |
| Investments | The Plan provides a variety of investment options, giving you the opportunity to pursue different rates of return and the ability to balance the risks and rewards of investing. You can decide how to direct your contributions or transfer existing balances in your account or select from other strategies that provide advice or manage your plan investments automatically. |
| Investment Advice | If you need help with your investment decisions, you have two options: • Enter as much information as you want using the Online Advice tool; or • Use the Professional Management Program to have investment advisors manage your account for you. |
| Specialized | Target Date Portfolios: The Plan's qualified default investment option is intended for investors who desire |
| Investment Options | less involvement or who are less experienced with investing and prefer a well-diversified one-stop investment strategy that evolves to help you meet retirement savings goals. Self-Directed Brokerage Account ("SDBA"): This option is intended for knowledgeable, experienced |
| | investors. You may establish an account at any time and may invest up to 50% of your total Plan balance in the SDBA. |
| Investment Changes | Change your investment elections for existing balances or future savings on any day, to become effective at the next close of the U.S. securities markets. |
| In-service Withdrawals | You may withdraw regular after-tax savings and rollover contributions, including Roth 401(k) rollover contributions. Other withdrawals will be allowed, upon approval, in case of financial hardship. Additional options are available at age 59½ or upon approved disability. Other requirements/limitations may apply. |
| Loans | You may generally borrow up to 50% of your vested balance up to a maximum of \$50,000, less the highest outstanding loan balance in the prior 12 months. One loan can be outstanding at a time. A loan is repaid through payroll deductions for up to five years (or fifteen years if for the purchase of a primary residence). |
| Distributions | After you leave the Company, you can receive partial amounts or your full vested balance in a single sum (other options may also be available to you). |

Plan Eligibility

Your type of employment determines when you are eligible to participate in the Plan. It may also affect how you enroll or waive participation.

When You Become Eligible

Full-time and Part-time Colleagues Scheduled to Work 20 or More Hours a Week

You are eligible to participate in the Plan from your first day of work if you are a full-time U.S. colleague of a participating Aon entity. A complete list of Aon entities participating in the Plan may be obtained and examined by you or your eligible dependents upon written request to the Plan Administrator. Participation in the Plan is automatic unless you indicate that you do not wish to save. Colleagues hired in 2016 and later are eligible for Matching and Retirement Account Contributions in the pay period concurrent with the <u>January 1 or July 1</u> following attainment of a year of *eligibility* service, provided you are at least age 21.

Temporary Colleagues and Part-time Colleagues Scheduled to Work Fewer Than 20 Hours a Week

If you were not yet eligible for Matching Contributions as of December 31, 2015 or you were otherwise hired in 2016 or later, are a U.S. colleague of a participating Aon entity, and are a temporary colleague or a regular part-time colleague and scheduled to work fewer than 20 hours a week, you will be eligible to participate (with respect to your own deferrals and ability to receive Matching and Retirement Account Contributions) in the pay period concurrent with the <u>January 1 or July 1</u> following attainment of a year of eligibility service, provided you are at least age 21.

Year of Eligibility Service

You will earn a year of *eligibility* service on the first anniversary of your employment start date if you recorded at least 1,000 hours of service during that period, or alternatively for each subsequent calendar year in which you record at least 1,000 hours of service. (For information about a year of *vesting* service, please see <u>About Vesting</u>.)

An hour of service is any hour for which you are paid, or entitled to be paid, including hours for holidays, vacation, short-term disability, illness, jury or military duty or leave of absence, to the extent required by law.

Colleagues of Companies Acquired by Aon

If you were employed by a company acquired by Aon, service before the date of acquisition may be included for eligibility and vesting, subject to the terms of the acquisition agreement. You may contact your Human Resources representative or the Aon HR Service Center at 1.855.625.5500 to determine whether employment with an acquired company was considered in determining your eligibility under the Plan.

Leased Colleagues and Independent Contractors

You are not eligible to participate in the Plan if you are a leased colleague or an independent contractor.

If You Leave the Company and Are Rehired

If you were a participant or eligible to be a participant when you terminated, you will be eligible to participate in the Plan immediately upon rehire. Further, if you were a participant or eligible to be a participant when you terminated, and if you are rehired within 31 days after your termination, you will be re-enrolled at the same savings percentage or dollar amount with the same investment elections that you had at termination. Otherwise, you will have to affirmatively re-enroll and make your elections (or be subject to the automatic enrollment provisions of the Plan).

If you were not a participant or eligible to be a participant (either with respect to colleague contributions or Matching/Retirement Account Contributions) when you terminated, you will receive credit for years of eligibility service performed before your termination upon rehire. colleague

Please note that eligibility for colleague contributions, Matching Contributions, and Retirement Account Contributions will be considered separately, as applicable.

Transferred Employment

If you are transferred outside the United States or its possessions on a temporary basis, you may continue to save through the Plan and receive Company contributions until your transfer becomes permanent. Your employer determines if and when your transfer is temporary or permanent.

If you transfer to a non-participating Aon entity or to a permanent position outside the United States, you will no longer be able to participate in the Plan even though you continue to be an active colleague within Aon. As an active colleague, you must also leave your account balance in the Plan as you are not able to take a distribution. While in this status, you may continue to take in-service withdrawals and loans subject to all applicable Plan and legal requirements.

If you transfer from a non-participating Aon entity or one of the Company's foreign entities to a participating Aon entity, you will receive credit for your eligibility service with a non-participating Aon entity or foreign Aon entity.

Enrolling in the Plan

General Information and Automatic Enrollment

Once your eligibility has been determined, Alight will send an Automatic Enrollment Notice and other Plan materials within a few days. This notice and other materials will provide more information and instructions for enrolling or waiving participating in the Plan. If you do not (i) take affirmative action to participate or (ii) elect not to participate in the Plan within 37 days from receipt of your hire or eligibility information by the recordkeeper, you will be <u>automatically enrolled in the Plan with an initial contribution rate of 3% of your eligible compensation</u> on a before-tax basis. Prior to 2016, the default before-tax saving rate was 4%. If you have not actively changed your contribution rate or your contribution escalation election since you were automatically enrolled in the Plan, your before-tax savings rate will increase 1% each year until it reaches 9%. Once automatic contributions start, you will have 90 days to waive participation and request your automatic contributions and earnings thereon be returned.

Along with the enrollment materials, you will also receive materials describing the available investment options. These materials should help you select the appropriate investments for your savings. If you do not make an election, your savings, Matching Contributions, and Retirement Account Contributions will be invested in the Target Date Portfolio ("TDP") Option based on your date of birth. The TDP Options are the Plan's Qualified Default Investment Alternatives, or QDIAs. QDIAs are diversified investment options that your contributions will be directed to automatically unless you affirmatively make your own investment elections. You can opt out of the QDIA at any time by simply making your own investment elections.

Your initial beneficiary designation and any changes should be made or updated by using UPoint® or by contacting the Aon HR Service Center at 1.855.625.5500. If you are married and designating someone other than your spouse as a primary beneficiary, you will be prompted to complete, notarize and return a paper form.

Subsequent savings rate changes must also be made through UPoint® or by contacting the Aon HR Service Center at 1.855.625.5500. Please be aware that changes to your savings rate will be subject to pay schedules and may take up to 30 days to be reflected in your paycheck.

90-Day Opt-Out Period

If you are automatically enrolled in the Plan, you have 90 days from the date your first automatic contribution was deducted from your paycheck to opt out and request a withdrawal of your prior automatic contributions. The amount you withdraw will be adjusted for any gains and losses. If you do not opt out during the initial 90-day period, you may still cancel your participation in the Plan, but you may not request a withdrawal of your prior contributions. Contact the Aon HR Service Center at 1.855.625.5500 if you have questions regarding the opt-out period.

Default Automatic Rate Escalation

Savings rates for colleagues who were automatically enrolled in the Plan on or after July 1, 2007 and made no changes to their accounts had their before-tax savings rate set to automatically increase by 1% each year until the contribution rate reached a maximum of 6%. As of 2015, the maximum savings rate for the automatic rate escalation is 9%. New participants, as well as those previously set to the prior limit (and who made no subsequent savings elections), will have their escalated savings rate maximum set to 9%. Rates set for those colleagues who were previously automatically escalated to 6% (and made no changes to their savings elections), were automatically increased to 7% on April 1, 2015 and will be increased by an additional 1% each subsequent year until the savings rate reaches 9%. Otherwise, for new colleagues, contribution rates will automatically increase for colleagues who are auto-enrolled in the Plan and make no changes to their savings elections according to the following schedule:

Colleagues hired from April 1 through September 30

Contribution rates will automatically increase by 1% on the following April 1, then each year on April 1, until the maximum of 9% is reached.

Colleagues hired from October 1 through March 31

Contribution rates will not automatically escalate until the April 1 following your one-year anniversary.

| Example of Automatic Rate Escalation Dates | | |
|--|--|--|
| Date of Hire | Date of First Automatic Contribution Rate Increase | |
| July 10, 2018 | April 1, 2019 | |
| November 10, 2018 | April 1, 2020 | |

Voluntary Automatic Rate Escalation

You may voluntarily request to automatically increase your before-tax, Roth 401(k), or regular after-tax contributions at a preset percentage annually. You can choose the percentage by which you want your rate to increase as well as stop the increases once you hit your elected target percentage. Automated escalations will always occur on April 1.

For example, if you have a contribution rate of 8% in 2018 and you want to increase this rate by 3% annually until you reach 15%, the automatic contribution rate escalator will increase your rate as follows:

April 1, 2019: 11%April 1, 2020: 14%

April 1, 2021: 15% (automatically increases only to the target rate you set)

The convenience of contribution rate escalation can help keep your retirement savings on target. Increasing your savings rate on a regular basis can also help protect your savings from the effects of inflation.

Please note that Catch-Up Contribution elections cannot be automatically increased.

Different Types of Elections

You can elect to have a percentage of your eligible compensation be contributed to the Plan. If you elect a percentage, that percentage will be applied to all forms of eligible compensation paid to you, whenever paid. However, you also have the option to elect a specified dollar amount <u>per regular paycheck</u> (which will not apply to special bonus, off-cycle, or other irregular paychecks). You may use only a specified dollar amount to elect Catch-Up Contributions. You can increase, decrease, stop or restart your election at any time. Your election will continue until you make a new election, subject to applicable limits.

All elections are subject to final review by the Company. If there are earnings or deduction limits on your paycheck that prevent your full deduction, your election will be considered invalid. Please be sure to carefully review your confirmation statement and paychecks after you make your election and report any errors promptly.

How the Plan Works

Definition of Compensation

Your compensation for benefit determination purposes is the total eligible earnings you receive during the Plan Year while you are a participant, including, but not limited to, base pay, overtime, premium payments, commissions, renewals, overrides and bonuses as part of your regular performance appraisals and formal bonus programs. Before-tax premium deductions and contributions to flexible spending and health savings accounts do not affect your compensation for Plan purposes.

Benefits-eligible compensation excludes various types of compensation including, but not limited to, awards/prizes, fringe benefits, special bonuses, deferred commission payments and compensation deferred to non-qualified plans or when paid in the form of stock.

Only eligible compensation up to certain limits imposed by the IRS will be considered for Plan purposes. For 2018, that amount is \$275,000, which is subject to adjustment by the IRS in future years.

Colleague Elections

Regular Contributions

As an eligible colleague, you may elect to save percentages or a specified dollar amount of your eligible compensation on a before-tax, Roth 401(k), or regular after-tax basis, or in any combination of the three. Your total savings, including percentage elections and specified dollar amount elections, cannot exceed 50% of your eligible compensation in an individual paycheck or for the entire year. In addition, IRS requirements provide that you can only defer up to a certain amount of compensation on a before-tax or Roth 401(k) basis into the Plan in any given year. For 2018, that amount is \$18,500, which is subject to adjustment by the IRS in future years. You are always 100% vested in your own contributions to the Plan.

After making your initial savings election, you may change or stop your savings at any time. Changes will generally become effective within 30 days of the request.

Catch-Up Contributions

You may save more under the Plan in each year that you are age 50 and older through Catch-Up Contributions. These contributions allow participants who are nearing retirement to increase their deduction if they are already contributing the maximum regular amount as defined by law or the Plan. You may elect Catch-Up Contributions in the form of before-tax contributions, Roth 401(k) contributions or a combination of the two. If you have not saved enough yet for retirement, want additional reductions in your current taxes or just want to save more on a tax-preferred basis for future use, you may want to consider this option. The IRS sets the maximum amount that may be contributed to the Plan as Catch-Up Contributions in any given year. For 2018, that amount is \$6,000, which is subject to adjustment by the IRS in future years. You are always 100% vested in your own contributions to the Plan.

While these amounts will be deducted from your paycheck during the year, they are not classified as Catch-Up Contributions until after the end of the year in which the deduction was taken. This allows the Plan Administrator and recordkeeper to determine if the total amount of your contributions exceeds the maximum amount as defined by law or by the Plan.

Catch-Up Contributions will not be eligible for Matching Contributions but will otherwise be treated like regular before-tax or Roth 401(k) contributions for purposes of withdrawals, loans, and investment options. However, if Catch-Up Contributions are reclassified as regular before-tax or Roth 401(k) contributions, they will be eligible for Matching Contributions.

Matching Contributions

The Company provides Matching Contributions on your eligible before-tax and Roth 401(k) savings that accumulate during a Plan Year as shown below:

| Before-tax and Roth 401(k) Savings | Match Amount | Form of Match | Time of Match Allocation |
|---------------------------------------|--------------|---------------|--------------------------|
| Up to 1% of eligible compensation | 100% | Cash | Each pay period |
| Over 1% and up to 7% | 50% | Cash | Each pay period |

For colleagues hired after 2015, eligibility for the Matching Contributions starts with the pay period concurrent with the January 1 or July 1 following the completion of a year of eligible service and attainment of at least age 21. Colleagues eligible for Matching Contributions prior to 2016 will continue to be fully eligible for the Matching Contribution.

If you will not be eligible for Matching Contributions until July 1 of a Plan Year, you may want to carefully consider your deferral rate before you become eligible for Matching Contributions. You will not receive Matching Contributions on compensation that you defer before you become eligible to receive Matching Contributions under the Plan. This means that if you reach the annual IRS limit on colleague contributions (in 2018, this limit is \$18,500) before becoming eligible for Matching Contributions, you will not receive Matching Contributions for that Plan Year.

Vesting refers to how much of the Matching Contributions and associated earnings in your account that you own. See <u>About Vesting</u> for more information.

Retirement Account Contributions

The Retirement Account Contribution is designed to provide a base Plan benefit, even if you are not contributing to the Plan. If you are eligible for Matching Contributions, you are eligible for Retirement Account Contributions.

You will receive the annual Retirement Account Contribution if you are an active eligible colleague (or otherwise on an approved leave of absence) as of December 15 of the applicable Plan Year. However, you may still be eligible for the Retirement Account Contribution if you terminated employment before December 15 of the applicable Plan Year if your termination was due to death, retirement at or after age 55 with at least five years of vesting service, or under circumstances that qualified you for benefits under the Aon Severance Plan. These are the only exceptions; if you otherwise terminated employment before December 15 of the applicable Plan Year, you will not receive the Retirement Account Contribution for that year.

The amount of the Retirement Account Contribution is a fixed 2.5% of your accumulated match-eligible compensation beginning with the first pay period in the year in which you became match-eligible. The Retirement Account Contribution will be credited to the accounts of eligible participants as soon as administratively practicable after the end of the Plan Year (generally expected to be in March). If a terminated eligible participant takes a full distribution of his or her account before the Retirement Account Contribution is allocated, the participant's account will be reinstated with the prior investment election(s) to accept the new contribution and payment to the former participant or beneficiary initiated.

Vesting refers to how much of the Retirement Account you own. See About Vesting for more information.

Other IRS Limits

In addition to the other limits described above, the IRS also imposes a limit on the maximum aggregate amount of contributions (whether Company contributions or your own before-tax, Roth 401(k), or after-tax contributions) that can be made to the Plan in any given year. For 2018, that amount is \$55,000, which is subject to adjustment by the IRS in future years. Rollovers and Catch-Up Contributions do not count towards this limit.

Saving Through the Plan

Before-tax Savings

The before-tax advantage of the Plan enables you to save in a tax-efficient way. If you elect to defer amounts on a before-tax basis, that means that you pay no current federal income taxes and, in most cases, no current state or local taxes, on the money you save. If you save on a before-tax basis, your compensation is reduced for income tax purposes, but not for purposes of calculating your other employer-provided benefits, such as life insurance, long-term disability and other pay-related benefits. Your before-tax savings do not reduce your Social Security payroll withholdings or benefits.

Roth 401(k) Savings

Unlike before-tax deferrals, Roth 401(k) savings are deducted from your pay on an after-tax basis; however, any investment returns on your Roth 401(k) savings accumulate on a tax-deferred basis and may not be taxed if withdrawn in the form of a qualified distribution as described below. Roth 401(k) savings will not reduce the amount of your compensation that is considered for other benefits or Social Security tax.

A Roth 401(k) account may help you reduce your tax burden over the long run by allowing you to pay taxes on your Roth 401(k) contributions to the Plan when you make them rather than when you withdraw them. For example, if you expect your income, marginal tax rate or both to rise substantially over time, you may be taxed at a lower rate today than you ever will be again, including during retirement.

To see how adding Roth 401(k) savings to your investment strategy can help you reach your retirement goals, you can use especially designed calculators available on the Plan web site at www.resources.hewitt.com/aon. Use the calculator to compare various savings strategies: contributing before-tax money, contributing Roth 401(k) after-tax money or contributing both before-tax and Roth 401(k) after-tax to diversify your tax strategy. Remember not to exceed the Plan's contribution limits.

Please note that Roth 401(k) savings are eligible for Matching Contributions.

After-tax Savings

You may save through the Plan on an after-tax basis based on a percentage of your eligible compensation or a specified dollar amount each regular paycheck. That amount is deducted after taxes have been calculated. After-tax savings will not reduce the amount of your compensation that is considered for other benefits or Social Security tax. Investment returns on your regular after-tax savings accumulate on a tax-deferred basis.

Please note that after-tax contributions are not eligible for Matching Contributions.

Making Your Decision

Once you decide how much to save, your next step is to decide how you wish to divide that total percentage or specified dollar amounts between before-tax, Roth 401(k) and regular after-tax savings. The elections you make will have different effects on your taxable income.

- When you save on a before-tax basis, you are reducing the amount of current taxable income by the amount of your savings. You will pay taxes on your before-tax savings and investment earnings when distributed.
- Roth 401(k) savings do not reduce the amount of your current taxable income. Roth 401(k) contributions and their earnings will not be taxed when distributed if you leave the money in the Plan for at least five years and don't withdraw it until you are at least age 59½ (this is a "qualified distribution"). Please note that any Matching Contributions and their associated earnings will be subject to any applicable taxes and penalties at the time of withdrawal.
- Regular after-tax savings do not reduce the amount of your current taxable income but will not be taxed again. Remember that even though your before-tax savings and investment earnings on before-tax and after-tax savings are not currently taxed, they will be when distributed. At that time, your tax bracket may be lower or higher than it is today, which you should take into account when making your decisions.

Before making decisions about how to save, you may want to:

• Review the Plan's provisions regarding Matching Contributions;

- Understand when you are match-eligible to ensure you are going to receive the maximum Matching Contributions
 possible.
- Review the tax advantages/disadvantages of available options;
- Review withdrawal limits and penalties;
- Examine how IRS restrictions may affect you;
- · Consider consulting a licensed advisor; and
- Use the especially designed calculators available on the Plan website at www.resources.hewitt.com/aon.

The following table summarizes key differences in the type of 401(k) contributions you can make to the Plan.

| Contributions at a Glance | | | | |
|---------------------------|---------------------------------|--------------------------------------|---|--|
| Contribution Type | Reduces current taxable income? | Eligible for Matching Contributions? | Contributions taxed at distribution? ¹ | Investment earnings taxed at distribution? 1 |
| Before-tax | Yes | Yes | Yes | Yes |
| After-tax | No | No | No | Yes |
| Roth 401(k) | No | Yes | No | Investment earnings on your payroll contributions are not taxable if you leave the Roth 401(k) savings in the Plan for at least five years and don't withdraw any money until you're at least age 59½. |

¹ Note that Company contributions, and earnings thereon, are always taxed at distribution.

Changing Your Savings Rate

You may change your savings rate as of any pay period. When you make a change, your election will generally take effect within one to two pay periods.

As your eligible compensation changes, whether by salary, bonuses, overtime, etc., the amount deducted from your paycheck based on a percentage election will be automatically adjusted to reflect that change. You may not elect different savings rates for different types of earnings. For example, you may not elect to save 6% of your salary and elect to save 2% of your bonus.

You may stop saving at any time. Your savings will normally be stopped within one to two pay periods after your election is made. You may later resume your savings at any time.

Investing Your Account

Your Investment Choices

The Plan offers you a range of investment options. The main options from which to choose are referred to as the core options. These options are professionally managed funds selected to span a wide range of the investment risk and reward spectrum. This provides you with the ability to tailor an investment election that fits into your individual financial plan. For participants with more investment knowledge and experience who seek broader investment choices, the Plan further allows for a portion of your account balance to be invested in a Self-Directed Brokerage Account.

The Aon Retirement Plan Governance and Investment Committee (the "RPGIC") is responsible for selecting and monitoring the Plan's investment options. Correspondence to the RPGIC can be directed to the Plan Administrator.

You may choose to invest your account balance in any or all of the Plan's available options. You will receive detailed information about the current investment options at or about the same time as your other enrollment materials.

The Plan allows you to make separate investment elections for your existing account balance and for future contributions. For example, you may invest your existing balance in three options, but decide to invest future contributions in four different options. Your investment results will depend on the options you choose. Any investment results credited to your account accumulate on a tax-deferred basis and are taxed only when they are paid to you, except, potentially, earnings on Roth 401(k) contributions.

Participant-Directed Accounts and ERISA 404(c)

This Plan is intended to constitute a participant-directed individual account plan described in Section 404(c) of the Employee Retirement Income Security Act of 1974 (ERISA) and its regulations. The fiduciaries of the Plan may be relieved of liability for any losses that are the direct and necessary result of investment instructions given by the participant or beneficiary.

Information on each investment option offered under the Plan has been made available to you, including investment objective, risk characteristics, fees and expenses. You may, upon request, receive the latest information made available to the Plan concerning annual operating expenses of each investment option, including investment management fees, administrative fees, and transaction costs that reduce the rate of return to participants and beneficiaries; the aggregate amount of annual operating expenses expressed as a percentage of average net assets of each investment alternative; copies of prospectuses and financial statements; and performance information relating to the value of shares or units, as well as past and current investment performance (net of expenses) for each alternative. You may obtain this information by contacting the Aon HR Service Center at 1.855.625.5500 or accessing the UPoint® website at www.resources.hewitt.com/aon.

The value of an investment can vary widely over time. Short-term results do not always give an accurate picture of long-term performance. A well-balanced portfolio with a proper asset allocation for your financial needs and risk tolerance is still the best defense against the daily market swings.

Investment Transactions

All transactions within the core investment options are made on the UPoint® website at www.resources.hewitt.com/aon or by contacting the Aon HR Service Center at 1.855.625.5500. When you become eligible to participate, whether as a new colleague or later, you will receive materials describing the enrollment process and the available investment options. If you do not receive the investment materials, you can find them online or request printed copies by calling the Aon HR Service Center at 1.855.625.5500. If you do not make an independent investment election, your future contributions will be automatically invested in one of the Plan's Target Date Portfolio Options. Please note that total investment elections must add up to 100% and may only be composed of whole percentages (e.g., you cannot elect to invest 12.5% of your account in any option).

Changes made before the normal close of the NYSE on any business day will take effect at the market close of that day. Otherwise, elections will take effect at the market close of the following business day. The NYSE normally closes at 4:00 p.m., Eastern time, but may close at a different time due to holidays or other events.

Under certain circumstances, an election to transfer or re-align balances may not be completed on the day you request because of trading limitations, temporary liquidity shortfalls or other market conditions. If this situation occurs, your request will be completed on the next business day when the limiting condition is resolved.

Changing Future Contribution Investment Elections

You may change the way future contributions are allocated among the available core options. When making your investment choices, your total elections must add up to 100%. Please note that changing your future contribution investment election will not change your existing balance investments.

Changing Existing Balance Investment Elections

You may change the way your existing balances (including your contributions, any Company contributions, and any associated investment earnings) are allocated among the available core options. You can change how amounts are allocated among investment options you are already invested in (e.g., from 25% in Fund 1 and 75% in Fund 2, to 50% in each of Fund 1 and Fund 2) or you may transfer amounts to new investment options (e.g., from 100% in Fund 1, to 50% in each of Fund 2 and Fund 3). The Plan's recordkeeper will determine the specific amount of money to be transferred in order to complete your request. Applicable source balances for this type of reallocation or transfer will not include any outstanding loan balances or any amounts in the Self-Directed Brokerage Account. When making your investment choices, your total elections must add up to 100%. Please note that changing your existing balance investment election will not change how future contributions are invested.

Automatic Rebalancing

Suppose that, to meet your retirement savings goals, you invest 40% of your money in options invested in bond funds and 60% in stock funds. Over time, those percentages may shift because the value of your investments changes with the market. And, as your investment values fluctuate, they become either a larger or smaller percentage of your overall investment portfolio.

To help keep your retirement strategy on track, you have the option of having your account automatically rebalanced every 90 days according to your investment allocations on file for future contributions. This way, your asset allocation will remain the way you intended, regardless of market changes. To elect this feature, please contact the Aon HR Service Center at 1.855.625.5500 or access the UPoint® website at www.resources.hewitt.com/aon.

Certain investment options are subject to transfer restrictions and redemption fees. Before you elect the rebalancing feature, you should review each of your investment options carefully. You must cancel automatic rebalancing prior to requesting a fund transfer.

Available Investment Options

The investment options currently available are described in the Plan Investment Guide provided with your enrollment materials. This guide is also available online or mailed to you upon request. Investment performance information is provided online and with your account statement. The underlying investments in each of the available investment options may be one or more or a combination of mutual funds, separate accounts, collective trusts or other investments deemed appropriate. Investment options and underlying funds may be added, modified, or dropped at any time. Refer to the account statement, fact sheets, prospectuses and other available descriptions and performance history. You may always contact the Aon HR Service Center at 1.855.625.5500 or accessing the UPoint® website at www.resources.hewitt.com/aon for current information.

Target Date Portfolios (TDP) Options

The Target Date Portfolios, also called TDP Options, are a complete, diversified investment program made up of a mix of the core fund options available in the Plan and supplemented by non-core fund options to achieve or enhance specific investment objectives. Once you elect a TDP Option, the fund automatically rebalances to align with your retirement savings strategy as you near your expected retirement date.

Each option is designed for investors in a specific age range and/or tolerance for risk; you start by choosing the option that's right for you based on the year nearest to your projected retirement and then may modify it for more (later date) or less risk (earlier date).

TDP Options are designed to help simplify investing decisions for your retirement savings. If you don't have the desire, time or expertise to analyze each of the other available options, determine your tolerance for risk, make your elections, follow up on investment results and rebalance as needed, a TDP Option may be the right choice for you.

You elect a TDP Option like any other available investment options. Once you have elected a TDP Option for some or all of your Plan balance, your investment path for that portion of your account is set. Your TDP Option will be automatically rebalanced and, as your target retirement date gets closer, your investment allocation automatically adjusts to a more conservative mix according to a preset schedule or "glide path."

The TDP Options have been selected to be the Qualified Default Investment Alternative for participants who do not make their own independent election.

Self-Directed Brokerage Account

Once you establish an account, you can transfer up to 50% of your Plan account balance (excluding loan balances) to a Self-Directed Brokerage Account.

Participants looking for the opportunity to invest in even more options may want to consider an SDBA. This account provides access to thousands of investment options, including equities, mutual funds and fixed income products (however, certain types of securities are excluded, such as options, futures, precious metals, and Aon plc ordinary shares). An SDBA is designed for advanced investors who have a good understanding of investment markets and sound knowledge of investment principles. While investing in an SDBA provides maximum flexibility, it also takes considerably more time, knowledge and research. There may be additional charges associated with this account, including transaction fees for the purchase or sale of securities.

This option is designed for maximum investment flexibility because it allows you to invest a portion of your Plan account in individual securities. You should consider this option only if you are a knowledgeable and experienced investor. If you have used an investment broker before and are accustomed to actively managing your own money, this option may interest you. If you are unsure of your ability to invest your retirement funds, please consult an independent financial advisor.

We recommend that you carefully read all the information that will be provided about the SDBA when you request that an account be established. You are assuming additional risk by selecting this option for your retirement account. You are responsible for your own investment decisions and any risks, including investment losses, associated with those decisions.

Alight Financial Services ("AFS"), member FINRA/SIPC, administers the SDBA for the Plan. If you understand the risks to using this provision and elect to participate, visit the UPoint® Web site at www.resources.hewitt.com/aon to establish an account. You may also submit an enrollment form, available on UPoint®, and fax or mail it to:

Alight Financial Services P.O. Box 563901 Charlotte, NC 28256-3901 Fax: 1.847.554.1444

You will be provided an application as well as detailed information about trading, associated fees and commissions. Once your application is processed, you will receive additional information that will enable you to transfer funds from your core options to the SDBA and to place trades. An account will generally be established for you in one to two business days of receiving your enrollment form. Once your account is set up, you will receive additional information from AFS on how to access your account, trading, commissions, fees, and other important information,

Access to the SDBA is available via UPoint® or directly at www.hewittfs.com (with a separate user ID and password). You can only fund your SDBA by transferring money from your core investment options using UPoint® or by speaking with a Customer Service Representative. Transfers completed before 3:00 p.m. Central time will be processed the same business day, and your money will be available for trading in your SDBA the following business day. Transfers completed after 3:00 p.m. Central time will be processed the next business day, and your money will be available for trading in your SDBA on the second business day thereafter.

Once funded, you can trade in your SDBA online, through the Interactive Voice Response (IVR) system or by contacting an AFS Investment Specialist at **1.800.890.3200**. Please review all information before setting up and funding an SDBA. You should also review relevant mutual funds prospectus or other security investment materials before investing.

You cannot withdraw funds or request a loan directly from your SDBA. You must first liquidate securities and wait for the trades to settle before requesting a transfer back to the core investment options. Once the funds are back in the core investments, you can initiate a loan or withdrawal.

Investment Advice Through Alight Advisory Services

The Plan can be a valuable source of retirement income and wealth creation. In addition to saving early and contributing the maximum allowed to the Plan, wise investing is key to your wealth accumulation. To help you understand your options and choose wisely, the Plan offers investment advisory services and other tools.

Online Advice

You have unlimited access to retirement planning tools, including investment advice, savings calculators, and suggestions

tailored to your individual savings goals, provided by Alight Financial Advisors LLC ("AFA") and Financial Engines Advisors L.L.C. ("FEA"). This service is available by linking to www.resources.hewitt.com/aon and clicking on "Get Advice powered by Financial Engines."

An Online Advice fee of \$5.00 is deducted each year from all Plan accounts (\$1.25 per quarter) whether or not you access the service.

Professional Management

You can choose to receive savings and advice services through the AFA Professional Management program, also offered in partnership with FEA. The program's financial experts select and monitor a diversified retirement account and provide you with innovative planning and objective investment services based on your individual needs. AFA will manage your account and make changes as needed to help you achieve your retirement goals. This service is available by linking to www.resources.hewitt.com/aon and clicking on "Get Advice powered by Financial Engines."

A fee will be deducted from your account each quarter only if you choose to use the AFA Professional Management (Managed Account) program based on your account balances as follows:

| Professional Management Fee Schedule | | |
|--------------------------------------|----------|--|
| Amount of Account Balance | Annually | |
| First \$100,000 | 0.50% | |
| Next \$150,000 | 0.45% | |
| Everything above \$250,000 | 0.30% | |

You may choose to stop Professional Management at any time by calling the Aon HR Service Center at 1.855.625.5500 and speaking with an Alight Investment Advisor.

AFA provides specialized tools to help you with your retirement planning. These include:

- The Interactive Social Security Planner can help you decide upon the best strategy to commence your Social Security payments.
- If you are at least age 55 and within seven years of your anticipated retirement age, the Personalized Retirement Income Planner can help you prepare an Income Plan that include your Plan account, Social Security, and any other accounts you have added to your profile (such as an IRA).
- If you are enrolled in the Professional Management program, AFA can help set up monthly payments from your account in retirement.

These tools are available by linking to **www.resources.hewitt.com/aon** and clicking on "Get Advice Powered by Financial Engines." See program Terms & Conditions for eligibility requirements and full details. Neither AFA nor FEA guarantees any particular investment result; please consult your own financial, legal, and/or tax advisor if you have questions regarding your own particular situation.

How Your Account Is Valued

The total value of each investment option available in the Plan is determined each business day that the U.S. securities markets are open. Each participant account is:

- Credited with your own savings, Matching Contributions, and Retirement Account Contributions;
- Debited for withdrawals;
- Adjusted for the realized and unrealized investment gains or losses of each investment option in proportion to the individual account balance within each investment option;
- Adjusted to reflect trading activity and the change in value of any individual securities held within the Self-Directed Brokerage Account; and
- Changed to reflect other activity including loans, transfers, fees and other adjustments.

Each investment option may reflect accounting units or the underlying investment shares and the net asset value or applicable prices as may be determined by the accounting practices adopted by the Plan.

You will receive annual statements summarizing your account activity. You may also obtain account balance information any time by contacting the Aon HR Service Center at 1.855.625.5500 or accessing the UPoint® website at www.resources.hewitt.com/aon.

About Vesting

Vesting refers to how much of your Plan account you own outright.

Colleague Contributions

You are always 100% vested in your own contributions and related investment earnings. These amounts belong to you at all times.

Company Contributions

If you were hired before 2016, your Matching Contributions are 100% vested.

If you are hired in 2016 or thereafter, you will vest in Matching Contributions after completing two years of *vesting* service. Regardless of hire date, you will vest in amounts in your Retirement Account Contribution account after completing two years of *vesting* service.

| Completed Years of Service | Vested Percentage |
|----------------------------|-------------------|
| Fewer than 2 | 0% |
| 2 or more | 100% |

If you are still employed when you reach age 65, or you die while you are still employed, you will automatically become 100% vested in your Plan account, even if you had not attained two years of vesting service by that time. Also, with respect to amounts that were allocated to your Retirement Contribution account prior to 2016, you will be fully vested in those amounts if (1) on or after January 1, 2007, you are involuntarily terminated due to job elimination if you would turn at least age 65 by December 31 of the year in which you terminated, or (2) you were actively employed as of February 1, 2009.

If you terminate employment because of permanent physical or mental disability, you will automatically become 100% vested in your Plan account, even if you had not attained two years of vesting service by that time. Permanent physical or mental disability means a physical or mental disability or illness which, in the opinion of a physician approved by the Plan Administrator, renders the participant permanently incapable of performing his or her job duties.

Year of Vesting Service

Years of *vesting* service are calculated in a different manner than years of *eligibility* service. *Vesting* service is measured based on passage of time from your hire date, assuming you remain employed. In other words, if a colleague's hire date with Aon is March 15, 2016, he or she will have two years of vesting service (and thus be 100% vested) if the colleague remains employed through March 14, 2018. If you are on an approved leave of absence under the Family and Medical Leave Act or because of military service, you will receive vesting credit for the time off just as though you were actively at work, provided that you return to employment after the leave.

If You Leave the Company and Are Rehired

If you terminate employment and are later rehired, the amount of vesting service you had before termination will be reinstated. Contact the Aon HR Service Center at 1.855.625.5500 about Plan provisions that may affect your periods of continuous employment.

Prior Vesting Provisions

Matching Contributions made between January 1, 2012 and January 1, 2015 are 100% vested. Any Matching Contributions made before January 1, 2012 and subject to vesting (possible only if you received Matching Contributions and terminated with less than five full years of service and are later rehired) are subject to reinstatement with using the new vesting schedule. In addition, any prior company contributions subject to vesting, forfeiture and reinstatement under the Plan, including relevant merged plans like the Hewitt Associates Retirement and Savings Plan will be reinstated using only the current two year vesting requirements unless the prior provision was more favorable.

Forfeiture of Non-Vested Benefits

If you terminate employment before you are 100% vested in Matching or Retirement Account Contributions, your non-vested account balance will be forfeited. The forfeited portion may be used to satisfy future Company contribution requirements, pay Plan expenses or fulfill other purposes approved by the Plan Administrator. Remember, you are always 100% vested in your own contributions to the Plan, which can never be forfeited.

Reinstatement of Non-Vested Benefits

If you return to employment within five full years of your termination, and you did not previously receive a distribution of your vested account, your forfeited Plan account balance will be automatically reinstated. If you received a distribution, your forfeited balance will be reinstated only if you repay the amount of Company contributions (and earnings thereon) that you had withdrawn. The distribution must be repaid to the Plan within five years of re-employment; otherwise, the forfeited amounts cannot be reinstated.

In-Service Withdrawals

The tax advantages of this Plan are intended to encourage you to save for retirement. Long-term savings are most effective when you leave your money in your account to grow through investment performance without being currently taxed. Making a withdrawal from the Plan will reduce the benefits available to you when you retire. As a result, there are strict Plan and government restrictions and penalties for withdrawals while still an active colleague or not near a typical retirement age. In limited circumstances, Company contributions and your savings may be available for withdrawal as described below.

All in-service withdrawal requests are processed by Alight. Most requests are initiated and completed on the UPoint® website at www.resources.hewitt.com/aon or by contacting the Aon HR Service Center at 1.855.625.5500. For most withdrawals, the process is paperless if you use direct deposit. If you receive a check, tendering the check indicates your acceptance of the payment.

While you are employed, the following payment options may be available to you:

- Age 59½ withdrawal;
- Withdrawals of after-tax balances;
- Withdrawals of rollover balances;
- Withdrawals of Roth 401(k) rollover balances:
- Withdrawals upon permanent and total disability; and
- Hardship withdrawals

The minimum for each withdrawal is the lesser of \$250 or the entire value of the applicable account. For example, if your after-tax account balance is less than \$250 and you elect an after-tax withdrawal, you must withdraw the entire after-tax account balance.

Withdrawals are generally subject to taxes, withholding and rollover provisions. Please consult your tax advisor for more information.

Age 59½ Withdrawals

If you are actively employed and age 59½ or older, you may request a withdrawal from your non-Roth 401(k) balances (which will be taken pro-rata across all applicable accounts), or you may request a separate withdrawal from your Roth 401(k) balances (which will be charged first against your Roth 401(k) rollover account and then against your Roth 401(k) contribution account). However, if you withdraw all or a portion of your Roth 401(k) savings at age 59½ but before you have held the money in your account for five years, the investment earnings will be subject to taxation, withholding and an early distribution penalty.

After-Tax Withdrawals

You may withdraw any after-tax balance in your account. If you retain any regular after-tax account balances for money contributed before 1987, you may withdraw those savings without any taxable investment earnings. All other regular after-tax balances withdrawn will include a pro rata share of related earnings.

Rollover Withdrawals

You may request a withdrawal from non-Roth 401(k) balances you rolled over from another plan.

Roth 401(k) Rollover Withdrawals

You may request a withdrawal from Roth 401(k) balances you rolled over from another plan.

Disability Withdrawals

If you are entitled to long-term disability (LTD) benefits under Aon's LTD program or worker's compensation and not considered separated from service, you may request a disability withdrawal (which will be charged pro rata against your non-Roth 401(k) accounts). If you want to withdraw from your Roth 401(k) accounts (which will be taken first against your Roth 401(k) rollover account and then against your Roth 401(k) contribution account), a separate withdrawal election is required. No additional documentation is required.

Hardship Withdrawals

If you or your primary beneficiary has an immediate and heavy financial hardship that cannot be satisfied from other reasonably available sources, including Plan loans and other withdrawal options, you may apply for a hardship withdrawal.

Hardship withdrawals may be approved based on safe-harbor reasons established by IRS regulations and other guidelines established by the Plan Administrator. These withdrawals require that you complete an application form and provide full financial disclosure. The form is requested through the UPoint® website at www.resources.hewitt.com/aon or by contacting the Aon HR Service Center at 1.855.625.5500. If approved, payment will generally be processed within two business days after the withdrawal has been processed. If you have any funds in the Self-Directed Brokerage Account, additional transactions and processing time will be required. Details are supplied with the SDBA enrollment materials. Your application form will indicate the amount available under this provision and the allowable reasons. These reasons are as follows:

- College tuition, related educational fees, room and board;
- Prevention of mortgage foreclosure or eviction from your principal residence;
- Funeral/burial expenses;
- Purchase or construction of your principal residence;
- Unreimbursed medical expenses; and
- Home repairs or replacements from unforeseen events causing damage.

If you are approved, your Plan account will be depleted in the following order: after-tax rollover, after-tax, rollover, company contribution account (for legacy company contributions), before-tax, Roth 401(k) rollover, and Roth 401(k) (excluding Roth 401(k) earnings).

Your application will include instructions and information on the documentation that is necessary to provide in order that your request be considered. Your request cannot be considered until the required documentation is complete. You will be required to demonstrate:

- That a financial hardship exists;
- The dollar amount of the hardship;
- That you cannot obtain these funds elsewhere; and
- How the withdrawal will be used to alleviate the hardship.

If you are approved for a hardship withdrawal, IRS safe-harbor provisions require that you are suspended from making contributions to this Plan or any other voluntary deferred compensation plan or stock purchase plan maintained by Aon (including the Aon Deferred Compensation Plan and the Aon Employee Stock Purchase Plan) for at least six months. Written application for all hardship withdrawals will be approved in accordance with IRS regulations and Plan guidelines.

Tax Treatment

Taxable amounts withdrawn are subject to regular federal income tax. Some or all of the distribution may be subject to mandatory federal tax withholding. If you make a withdrawal before age 59½, your withdrawal may also be subject to an early withdrawal excise tax. Your withdrawal request may include the amount needed to cover these taxes plus the financial hardship. See How Benefits Are Taxed for more general information. Please consult your tax advisor for any specific questions regarding your own circumstances.

Borrowing From Your Account

You may borrow money from the Plan for any reason if you have the necessary funds in your account. You repay your loans through payroll deductions.

Loan Amounts

The minimum amount of a loan from the Plan is \$1,000. In general, the maximum amount you can borrow is the lesser of:

- 50% of your vested account balance as of the date the loan is made; or
- \$50,000, reduced by the highest outstanding loan balance during the 12 months before the date the loan is made.

Note: While Roth 401(k), Roth 401(k) rollover, and Retirement Account Contribution balances, as well as any amounts invested through the SDBA, can be used to determine the base on which the maximum loan amount is calculated, these balances cannot be used for the actual loan. As a result, if your vested balance excluding Roth 401(k) and Retirement Account Contribution amounts plus any amounts invested through the SDBA is less than the calculated maximum loan amount, the actual maximum loan amount will be limited to that lesser amount. Example: If your vested Roth 401(k) balance is \$3,000 and your vested non-Roth 401(k) balance is \$1,000, the calculated maximum loan is \$2,000 (\$3,000 + \$1,000 = \$4,000 x 50%), but since your vested non-Roth 401(k) balance is only \$1,000, your actual maximum loan could only be \$1,000.

The security for your loan is no more than half of your vested account balance as determined immediately before your loan is approved (but not including any Roth 401(k) amounts). You may have no more than one loan outstanding at any time. If you want to take another loan from the Plan, you can do so following the repayment of your previous loan, subject to administrative requirements.

Loan amounts are taken on a pro rata basis from all your Plan accounts other than Roth 401(k) and Retirement Account Contributions, and from all investment sources other than the SDBA.

Interest Rate

The interest rate for your loan will be equal to 1% plus the prime rate as reported in the "Money Rates" section of *The Wall Street Journal* for the 15th day of the month preceding the month in which you requested the loan. For example, if you apply for a loan on July 7, the interest rate on your loan would be 1% plus the prime rate as reported in *The Wall Street Journal* for June 15.

How to Apply for a Loan

You may apply for a loan at any time.

General loans (those with a one- to five-year repayment period) are initiated on the UPoint® website at www.resources.hewitt.com/aon or by contacting the Aon HR Service Center at 1.855.625.5500. Checks are generally mailed within two to three business days of submitting your request (direct deposit is also available).

Residential loans (which have a one- to fifteen-year repayment period) may be obtained through a paper-based application process. Residential loan application materials include:

- A loan application form; and
- Information about the required documentation necessary for evidence that the loan is being used to purchase your primary residence.

To start the process for obtaining a residential loan, visit the UPoint® website at www.resources.hewitt.com/aon or contact the Aon HR Service Center at 1.855.625.5500 to request a loan application and promissory note. You will be mailed a promissory note and Truth-in-Lending Statement detailing the loan terms. The statement must be signed and returned to the Aon HR Service Center with the correct supporting documentation within 30 days. If the documentation is incomplete or the promissory note is returned after the expiration date, the loan will be rejected. If approved, and direct deposit isn't selected, the loan check will be mailed within two to three business days. If the documentation is incomplete or the promissory note is returned after the expiration date, the loan may be delayed or rejected.

There is no administrative fee charged to process a loan.

Repaying Your Loan

The money you borrow, plus interest, is repaid through after-tax payroll deductions. Your repayments will begin within two payroll periods following the date you requested the loan.

Generally, you can repay your loan over a period of up to five years. For general loans, you can choose a repayment period from 12 to 60 months. For loans to purchase your primary residence, the repayment period can be up to 15 years.

You may pay off any existing loan early by repaying the entire outstanding balance in one sum. Visit the UPoint® website at www.resources.hewitt.com/aon or contact the Aon HR Service Center at 1.855.625.5500. The current amount of your remaining balance and instructions about how to repay the outstanding balance is available on the UPoint® website. You may not accelerate the due date of a Plan loan by making higher payments than you otherwise would have been required to make.

Your repayments are invested in the Plan in the same manner as your current savings. For example, if you elected to have 25% of your savings invested in Fund 1 and 75% invested in Fund 2, your repayments will be allocated in similar proportions.

Loan Defaults

While an Active Colleague

It is your responsibility to make sure your loan deductions start and that you do not miss any payments. You must contact the Aon HR Service Center at 1.855.625.5500 within 30 days if a scheduled deduction is not made from your paycheck.

If you do not make payments on your loan while an active colleague, even if your nonpayment is due to an error on the part of the Company or Plan Administrator, your loan may become entirely due and payable and go into default. Your entire loan will be considered in default if scheduled payments are not made by the last day of the calendar quarter following the quarter in which the payments were initially not made. For example, if you last made a scheduled payment on May 15, your loan will default on September 30. Once the loan is in default, you must repay the entire outstanding balance or you will be unable to take a future loan.

This type of default will result in a deemed distribution and will be reported to the IRS as a taxable event. You will receive a Form 1099R reporting the taxable distribution amount. The taxable distribution resulting from this type of default will not be eligible for rollover.

While on Leave of Absence

If you are on an approved and unpaid leave of absence, including a Family Medical Leave of Absence, it is your responsibility to continue making payments toward your outstanding loan balance. You should contact the Company within 30 days before the start of your leave to make the necessary arrangements. If scheduled payments are not made by the last day of the calendar quarter following the quarter in which the payments were first due, your entire loan will be considered in default.

If you are on an approved leave of absence because of a national emergency requiring governmental or military service, your loan repayments may be suspended as permitted by federal regulations. If so, your payments will restart and the terms of your loan will be reinstated provided you return to employment after the leave. The loan must be repaid in full, plus additional accrued interest, by the end of the period equal to the original term of the loan plus the period of such governmental or military service.

After Termination of Employment

When you terminate employment, the outstanding balance of your loan will be due and payable at the end of the grace period. As a result, if this amount is not paid by the last day of the calendar quarter following the quarter in which your termination results in a missed payment that quarter, your loan will be considered in default.

For example, if you terminate employment on August 15, miss the payment on August 30, and the outstanding balance of your loan is \$1,000, you must pay \$1,000 to the Plan by December 31 to avoid default unless you first request full payment of your account. If so, all or a portion of your vested account balance available for distribution will be applied against the outstanding loan balance. However, you may still be subject to taxation.

To continue to defer taxation, assuming your outstanding loan balance is satisfied by application of your vested account balance when you requested a distribution prior to default, you may roll over an amount equal to the outstanding loan balance to an IRA or qualified plan if you have the funds from other sources. If you do not roll over the amount due on your

loan, you will owe taxes on that amount. Under certain circumstances, you may be able to roll over a loan note and continue payments. This would require that you roll it over to a new plan, which has provisions that accept loan note rollovers.

If the loan defaults because you fail to repay the outstanding balance or it is offset when you request payment, the outstanding balance of the loan will be reported to the IRS as a taxable distribution. You will receive a Form 1099R reporting the taxable amount.

Loan Considerations

The loan interest rate you pay should be compared to the potential earnings rate of the funds in which you invested. The interest you pay on the loan essentially replaces the investment earnings you could have earned if you had not taken a loan.

When you remove funds from your account, for even a short period, you are losing the before-tax investment returns you would have received had those funds remained invested in the Plan. In addition, when you repay a loan from the Plan, you repay with after-tax dollars. When you retire, or later take a distribution from the Plan for any reason, those after-tax dollars you used to repay your loan will be taxed again as part of the distribution.

Distributions from the Plan

Termination of Employment

Retirement At or After Age 65

Your benefit at age 65, your normal retirement age, will equal 100% of your account balance. You may retire with full vested benefits anytime on or after your 65th birthday. You may decide to continue working beyond your normal retirement age. As long as you remain an active colleague, you may continue to save in the Plan and receive any Company contributions for which you are eligible.

Disability Termination

If your employment is terminated because of a permanent physical or mental disability, you will be entitled to receive 100% of your account balance upon approval of the Plan Administrator. Permanent physical or mental disability means a physical or mental disability or illness which, in the opinion of a physician approved by the Plan Administrator, renders the participant permanently incapable of performing his or her job duties.

Other Terminations of Employment

If you leave the Company before your normal retirement age for reasons other than death or permanent physical or mental disability, you may request a distribution of your vested account balance. Any unvested amounts will be forfeited.

Administrative Matters

If your request for payment is the result of termination of employment for any reason, it may take several business days for the Company to provide the recordkeeper with your termination date and final payroll contributions. Your termination distribution cannot be made until this process is completed. Therefore, your final distribution cannot be initiated until 32 calendar days following your termination date, so please plan accordingly. Your account balance may fluctuate between the time you request a distribution and the time funds are actually distributed. If you are concerned about potential investment losses during this period, you may want to change your investments to reflect an acceptable level of risk before you request a distribution.

Under certain circumstances, your request to receive a distribution may not be completed on the day you request because of trading limitations, temporary liquidity shortfalls or other market conditions. If this situation occurs, your request will be completed on the next business day when the limiting condition is resolved.

Survivor Benefits and Beneficiary Designations

If you die while employed by the Company, your account balance will become 100% vested and will be paid to your beneficiaries. If you die after you leave the Company, but before receiving your account balance, your vested account balance will be paid to your beneficiaries and any unvested amounts will be forfeited.

Your initial beneficiary designation and any changes should be made or updated by using UPoint® or by contacting the Aon HR Service Center at 1.855.625.5500. If you are married and designating someone other than your spouse as a primary beneficiary, you will be prompted to complete, notarize and return a paper form. If you are married when you die, your Plan benefits will be paid to your spouse, unless your spouse has consented in writing to the naming of another beneficiary. In this case, a notary public or Plan representative must witness your spouse's consent. Because spousal consent is required in order to have benefits paid to another beneficiary, it is a good idea to review your beneficiary designation from time to time and update it, especially if your marital status changes.

In the event of your death, your account balance will be paid to the beneficiary on record with the Plan recordkeeper, unless you were single when you made your beneficiary designation and subsequently married. If you've designated a beneficiary and subsequently get married, your spouse will be automatically your primary beneficiary and your prior beneficiary designation is deemed invalid. If there is no valid Beneficiary Designation Form on file for you and you are not married, your account balance will be paid to your estate. In the event a beneficiary dies subsequent to your death but prior to the distribution of the entire amount distributable to the beneficiary, the balance of the amount distributable to the beneficiary will be paid to the beneficiary designated by the deceased beneficiary, or, if there is none, to the executor or administrator of the estate of the deceased beneficiary. If a beneficiary who is not your spouse has not applied for benefits within five years from the date of your death, the Plan Administrator will make a single-sum distribution of your account without your beneficiary's consent.

There may be different beneficiary provisions stated in a plan that merged with the Plan. Please contact the Aon HR Service Center at 1.855.625.5500 if you have any questions.

On or after January 1, 2007, if you die while on military leave, your beneficiary will receive any additional benefits that would have been provided to you as though you had resumed employment the day immediately before your death. This includes vesting and ancillary death benefits, but not additional accruals.

Minimum Required Distributions at Age 70½

When you reach age 70½ and you have terminated employment, the law requires that you begin taking certain minimum distributions from the Plan.

The year in which you reach age 70½ is referred to as your first distribution calendar year. If you are no longer working for the Company, you must take your minimum required distribution for the first distribution calendar year by April 1 of the following calendar year. This April 1 date is referred to as the required beginning date.

Unless you are a 5% owner of the Company, if you are still an active colleague in the year in which you turn age 70½, you will not have a minimum required distribution until after you terminate. Once you terminate, your required beginning date will become April 1 of the calendar year following the calendar year of your termination.

Active colleagues who are 5% owners are required to take their minimum required distribution for the first distribution calendar year by April 1 following turning age 70½.

How Benefits Are Paid

Payments from the Plan will be made following a request by you or your beneficiary. You may request a single sum payment of:

- Your entire vested balance in the Plan; or
- Your entire vested balance in your Roth 401(k) accounts only.

With all payments, you may elect:

- To have the payments made directly to you;
- To have the payments directly rolled over; or
- A combination of the above methods.

Rollovers Out of the Plan

You may directly roll over a distribution to another employer's qualified plan, annuity plan, individual retirement account, individual retirement annuity, annuity contract under Section 403(b) of the IRC or eligible deferred compensation plan described in Section 457(b) of the IRC from this Plan, as long as the amount of the total payment is more than \$200. If you do not directly roll over your distribution, you may later roll over all or some of the distribution if done within 60 days of the original distribution. While you cannot receive a refund of the amount withheld for taxes, you may additionally roll over up to the amount withheld with other assets.

You or your beneficiary may roll over a lump sum payment of non-Roth 401(k) money from the Plan to a Roth IRA, as well as to another IRA or eligible employer plan.

You may also roll over a payment of your after-tax Roth 401(k) contributions (plus investment gains or losses) from the Plan to a Roth IRA or in a direct rollover to a designated Roth 401(k) account in another employer 401(k) or 403(b) plan.

If a participant dies leaving his or her accrued benefit to a designated beneficiary who is not his or her spouse, the designated beneficiary may roll over the inherited assets into a traditional or Roth IRA.

For general information about the tax treatment of payments from the Plan, see <u>How Benefits Are Taxed</u>. Additional information about the tax treatment of amounts that are rolled over to a Roth IRA or another IRA is available in IRS Publication 590, *Individual Retirement Arrangements (IRAs)*.

Vested Balances of \$5,000 or Less

If the value of your total vested balances of both your Roth 401(k) accounts and your non-Roth 401(k) accounts (excluding any respective rollover balances) is \$5,000 or less when you leave the Company, the Plan Administrator may pay the vested balance without your or your beneficiary's consent. This is called an automatic lump sum distribution.

Unless you elect otherwise, if your vested balance in both account groups is more than \$1,000 but less than or equal to \$5,000, it will be automatically rolled over to an applicable IRA or a Roth IRA in your name as soon as administratively

convenient after the end of the calendar quarter following the quarter in which your employment terminated (unless you had an outstanding loan at the time of termination, in which case, the rollover to an IRA will occur as soon as administratively practicable after the end of the calendar quarter following the quarter in which you first miss a loan repayment). The Plan's default IRA provider is The Bancorp Bank:

The Bancorp Bank Attn: Safe Harbor IRA Dept. 409 Silver Side Rd., Suite 105 Wilmington, DE 19809 Phone 1.866.540.9364

If your vested balance in either or both account groups is \$1,000 or less, each will be automatically distributed to you in cash and applicable withholding will be taken on the taxable portion of the payment. This cash out will occur as soon as administratively convenient after the end of the quarter following the quarter in which you terminated.

Balances in the Plan as a result of rollovers made under non-Roth 401(k) or Roth 401(k) provisions are not considered when determining the \$5,000 threshold for purposes of this section but are considered when applying the \$1,000 threshold. For general information about the tax treatment of payments from the Plan, see How Benefits Are Taxed.

Vested Balances of Greater Than \$5,000

If your vested account balance (not including rollover balances, if any) is greater than \$5,000 after you have separated from service, you may have one or more of the following payment options available to you. The normal form of payment is a lump sum distribution. For general information about the tax treatment of payments from the Plan, see How Benefits Are Taxed.

Lump Sum Distribution

You may request to have your entire vested account balance paid to you in a single payment. If you have a Roth 401(k) account, you will receive a separate distribution for that amount.

Partial Distribution

You may request to have a portion (either a specified dollar amount or a percentage) of your vested account balance paid to you. A separate election may be made for your vested Roth 401(k) account balance.

Calculated Installments

If you are separated from service and age 55, or permanently and totally disabled as determined by the Plan Administrator, or you are a beneficiary of a deceased Plan participant, you may request to have your vested account balance distributed to you in the form of calculated installments. With calculated installments, you elect the number of years and frequency (monthly, quarterly or annual) over which you would like to receive your payments. Each installment amount varies and is calculated by taking your vested account balance and dividing it by the number of payments remaining. The balance remains invested in the funds you have selected, and you may continue to change your investment mix.

For example, if you had a vested account balance of \$100,000 and you elected to receive monthly installments for a period of ten years, your first monthly installment would be calculated by taking \$100,000, divided by 120, which is the number of payments remaining (10 years x 12 payments per year). The first payment would equal \$833.33. Your second payment would be calculated by dividing your vested account balance (the amount remaining after your first payment, adjusted for gains and losses) by 119.

Fixed Installments

If you are separated from service and age 55, or permanently and totally disabled as determined by the Plan Administrator, or you are a beneficiary of a deceased Plan participant, you may request to have your vested account balance distributed to you in the form of fixed installments. With fixed installments, you elect the dollar amount of the installments and frequency (monthly, quarterly or annual) over which you would like to receive your payments. Each installment amount is the same, and you continue to receive installments until your account balance runs out. The balance remains invested in the funds you have selected, and you may continue to change your investment mix.

For example, if you had a vested account balance of \$100,000 and you elected to receive monthly installments of \$500 each, you would receive \$500 a month until your vested balance is depleted.

Account Value

Your account is valued as of the close of each business day the U.S. securities markets are open. After you apply to receive your account balance, your vested account balance will be paid to you or your beneficiary as soon as administratively possible and will be valued as of the latest available valuation date.

Missing Participants

You are responsible for keeping your contact information current with the Plan Administrator (see Reporting Address Changes). If the Plan Administrator is unable to locate a person to whom any benefit is payable under this Plan and such inability continues for a period of two years, the benefit will be forfeited. If such person is later located, the benefit will be reinstated.

Overpayments

If for any reason payment of benefits to an individual under this Plan exceeds the amount of benefits that should have been paid, the Plan is entitled to take any and all actions necessary and appropriate to recover the overpayment. This may include reducing Plan accounts or requiring the individual to repay the overpaid benefits.

Special Rules While on Military Leave

If you are on military leave for a period of 30 days or more, you will be treated as having separated from service for purposes of being able to receive a distribution of 401(k) elective deferrals and associated earnings.

If you elect such a distribution, your contributions will end for a period of six months from the date of the distribution.

If You Take a Family and Medical Leave of Absence

If you take an approved family and medical leave of absence, you will continue to be a Plan participant and earn eligibility and vesting service while you are on leave. This also applies to a leave due to a national emergency requiring governmental or military service. Go to UPoint® for more information about leaves of absence.

How Benefits Are Taxed

This Plan is intended to operate as a qualified plan under Sections 401(a) and 401(k) of the Internal Revenue Code. Qualification of the Plan means that your contributions (other than Roth 401(k) and regular after-tax contributions) are not subject to federal income tax when made to the Plan. Additionally, the earnings or appreciation on the amounts in your account are not subject to federal income tax until distributed to you or your beneficiary, except as noted for certain Roth 401(k) distributions.

When you or your beneficiaries receive a payment, whether a termination distribution or an in-service withdrawal from your account, it may be subject to income tax and withholding. However, a payment to you or your beneficiary may be eligible to directly roll over to an IRA or to another employer plan that accepts rollovers. If directly rolled over, withholding will not apply and taxes will be deferred until you take the money out of the IRA or employer plan. If you do not directly roll over an eligible payment, you may independently roll over that amount to another employer plan or an IRA within 60 days of the date of your receipt and potentially recover your tax withholding.

Some payments may not be eligible for a direct or independent rollover.

You may also have to pay an additional excise tax if you receive payment before age 59½. You will receive more information about withholding and taxation of your benefits when you are ready to receive a payment.

Any after-tax savings (excluding earnings) are not subject to 20% mandatory withholding or to income tax when you receive them from the Plan. Your before-tax savings, Company contributions and all investment earnings are subject to federal income tax and, in some cases, state and local taxes.

Any Roth 401(k) savings, including earnings thereon, may be withdrawn tax free as long as you have reached age 59½ and the Roth 401(k) contributions remain invested for at least five years.

Early Distributions

If you leave the Company and receive a payment from your account, you may be required by the IRS to pay an additional 10% excise tax on the taxable portion of your payment. The 10% excise tax will not apply, however, after age 59½ or if you leave the Company after reaching age 55. You may avoid this excise tax and continue to defer all taxes by rolling over the taxable portion of your payment to another qualified plan or an IRA.

Tax Advice

These points are meant only as general guidelines and should not be relied upon or construed as tax advice. Tax laws are complex and continually changing. Please consult a tax specialist concerning your individual situation. The Company, the Plan Administrator, and their respective agents are not authorized to provide any such advice.

Claims and Appeals

Claims are administered by Claims and Appeals Management, a group within Alight. The Plan Administrator or its delegate has complete discretion to interpret the terms of the Plan and make decisions regarding any claims and appeals. To file a claim, you or your authorized representative should request a Claim Initiation Form from the Aon HR Service Center at 1.855.625.5500 and return the completed form to:

Claims and Appeals Management P.O. Box 1407 Lincolnshire, IL 60069-1407 Fax: 1.847.554.1365

If you submit a claim, you must include:

- A description of the benefit you are applying for;
- The reason(s) for the request; and
- Relevant documentation.

You will be notified of the outcome of your claim and any additional instructions, and if necessary, information about submitting an appeal, in writing. You may also contact Claims and Appeals Management for any other information about claims and appeals.

If a Claim Is Denied

If all or part of your claim is denied, you will receive a letter or written statement within 90 days of the date your claim is received. It will include:

- The reason for the denial:
- References to the Plan provisions on which the denial is based;
- A description of any additional information that is needed to support your claim and why it is needed; and
- An explanation of how you can request a review of your claim (an appeal), including a statement of your right to bring a civil action under Section 502(a) of ERISA following a denial of an appeal.

In some cases, it may take additional time to review your claim application. If so, you will be notified of the need for an extension; however, any extension will not go beyond 180 days from the date your claim was first received. The claim will be decided based on information originally provided unless you provide additional information within 45 days of the date additional information is requested.

You have 60 days from the claim denial date to file an appeal, which will be the subject of a full and fair review by the Plan Administrator. As part of the appeal process, you will be permitted to submit written comments, records and other information relating to the claim and provided, upon request and free of charge, reasonable access to and copies of all documents, records, and other information relevant to the claim. The Plan Administrator will consider all comments, documents and other information you submitted, without regard to whether that information was submitted or considered in the initial determination. You will receive a written response to your appeal within 60 days of receipt of your appeal unless an extension is needed. If so, you will be notified of the need for an extension; however, any extension will not go beyond 120 days from the date your appeal was first received. If your appeal is denied, the decision will be provided to you in writing and will include

- The reason for the denial;
- References to the Plan provisions on which the denial is based;
- A statement that you are entitled to receive, upon request and free of charge, reasonable access to, and copies of all documents, records and other information relevant to the claim; and a
- A statement of your right to bring a civil action under Section 502(a) of ERISA.

The decisions of the Plan Administrator are final and binding. Keep in mind that until your appeal rights outlined in this section have been exercised to recover any Plan benefits denied in whole or in part, you cannot bring legal action against the Plan or the Company to try to recover those benefits.

The above procedure applies not only to you but also to a beneficiary or other person who disagrees about a benefit. If you wish to bring a civil action against the Plan following a denial of your claim on appeal, you must do so within one year of the

Plan Administrator's final decision on your claim. Any lawsuit brought in connection with the Plan must be brought in the Northern District of Illinois (and no other federal or state court). To the extent ERISA or other federal laws do not preempt state law, then the Plan and all rights under the Plan are governed by the laws of the state of Illinois. Any legal action relating to a claim for benefits under the Plan or administration of the Plan must be brought within the earlier of one year from the final decision on your claim or two years from when you knew (or had reason to know) of the circumstances giving rise to the action forming the basis of your claim.

General Plan Information

Plan Administrator

The Plan Administrator is the Administrative Committee, which oversees the Plan's activities not related to investment decisions. The Committee members are appointed by Aon plc's Organization and Compensation Committee of the Board of Directors. The Committee delegates various aspects of the day-to-day responsibility to other departments and service providers outlined throughout this section. If you want to contact the Administrative Committee or the Aon Retirement Plan Governance and Investment Committee, or have questions or concerns with any of the service providers, you can call the Aon HR Service Center at 1.855.625.5500 from 8:00 a.m. to 4:30 p.m., Central time, Monday through Friday, send an e-mail to aon.savings.plan@aon.com or write to:

Aon HR Service Center 4 Overlook Point P.O. Box 1421 Lincolnshire, IL 60069-223

Recordkeeper

The service provider who maintains the records of your account and related activity is referred to as the recordkeeper. The Plan has secured the services of Alight in this capacity. Alight is your primary contact for the majority of questions and transactions. You may speak with a live representative or access your account via touch-tone telephone or the UPoint® website.

Alight toll-free telephone number: 1.855.625.5500

Customer Service Representatives are available between 8:00 a.m. and 4:30 p.m. Central Time, Monday through Friday **UPoint** website: www.resources.hewitt.com/aon

Aon HR Service Center 4 Overlook Point P.O. Box 1421 Lincolnshire, IL 60069-2233

To use UPoint®, you must enable your browser with JavaScript™, cookies and 128-bit Secure Sockets Layer (SSL) encryption. A multi-layer security system protects the confidentiality of your elections and account information.

You can access UPoint® 24 hours a day, seven days a week outside scheduled maintenance periods. By accessing UPoint®, you can:

- Review your personal, financial institution, and logon information;
- Access your Secure Mailbox;
- Review your account summary;
- Access plan information, forms and materials;
- Review your recent requests;
- Make or change your beneficiary designations;
- Access financial solutions and education;
- Review your investments, including transition history and fund prospectuses;
- Manage your investments, including modeling and changing your investment mix;
- Open and manage your brokerage account;
- Change contributions and view contribution details;
- Take a loan, withdraw or roll over money, and view past withdrawals;
- Print an account statement; and

Access tools and calculators.

You may also call the Aon HR Service Center at 1.855.625.5500. Once you have provided your user ID and password, you will be prompted through a menu of options.

When you contact Alight, whether via UPoint® or the telephone, you will need your User ID and password.

Your initial password will be provided or described with your savings rate enrollment materials. You will be prompted to change your password when first contacting Alight. Contact Alight for additional security options.

Plan Sponsor

The Plan sponsor for the Plan is Aon Corporation.

Aon Corporation 200 East Randolph Street Chicago, IL 60601 Phone 1.312.381.1000

Plan Year

The Plan Year, for accounting and all reports to the U.S. Department of Labor and other regulatory bodies, ends on December 31 of each year.

Plan Identification

Aon's employer identification number (EIN) is assigned by the Internal Revenue Service and is 36-3051915. The Plan, a defined contribution 401(k) plan and an ERISA section 404(c) plan), also has a Plan identification number assigned by Aon of 020. You should use both numbers when inquiring about this Plan.

Funding

Plan assets are held in a trust and, as such, are independent of assets of the Company. The Plan is funded on a current basis by your and the Company's contributions.

Trustee

The trustee for the Plan is:

The Northern Trust Company 50 South LaSalle Street Chicago, IL 60603

Agent for Service of Legal Process

To take legal action because of a dispute relating to the Plan, you may contact the agent of service of legal process:

EVP and Chief Human Resources Officer, Aon Corporation 200 East Randolph Street Chicago, IL 60601 Phone 1.312.381.1000

Legal process may also be served on the Plan Administrator or the Plan trustee.

Reporting Address Changes

Following 31 days from the date you separate from employment, be sure to access the Personal Information section on UPoint® to make changes and allow two to three business days for your new information to appear on the site. Keep an accurate address on file so you can continue to receive Plan information. This will also be the address to which benefit

payments will be sent.

If any benefit payments are returned because you are no longer living at the address you previously provided, your benefit payment will not be re-mailed to you until you provide your current address.

Plan Insurance

The benefits under this Plan are not covered by the Plan termination insurance of the Pension Benefit Guaranty Corporation (PBGC).

Top-Heavy Plan

Federal law provides that in the event the Plan benefits certain "key" colleagues disproportionately, the Plan may be declared "top-heavy" and become subject to special rules. If the Plan becomes top-heavy, special vesting rules may be applicable, and Aon may be required to make specified minimum contributions on behalf of non-"key" colleagues.

| Years of Service | Vested Percentage |
|------------------|-------------------|
| Less than 3 | 0% |
| 3 or more | 100% |

If the Plan is determined to be top heavy, you will receive information about the effect, if any, on your benefits.

If You Are a Highly Compensated Colleague

The Internal Revenue Code and the Plan provide rules for determining which participants are considered highly compensated for a given year. For 2018, participants with Plan defined compensation over \$120,000 in the previous Plan Year will generally be considered highly compensated under these rules. Because of the Plan's design, the regular after-tax contributions of highly compensated colleagues will be tested to ensure certain non-discrimination requirements are met. If these requirements are not met, regular after-tax contributions and required earnings may have to be returned. If this impacts you, you will be notified.

Assignment of Benefits

Generally, your value in this Plan may not be assigned, sold, transferred, garnished or pledged as collateral; a creditor may not attach your value in the Plan as a means of collecting a debt owed by you. However, your account may be attached, to satisfy a federal tax levy. Further, if you are a participant or the spouse of a participant and enter divorce proceedings, you may secure a domestic relations order to divide the marital assets accumulated in the Plan. Before the Plan can act on such an order, the order must be qualified. The resulting document is referred to as a Qualified Domestic Relations Order (a "QDRO").

Alight has been retained by the Plan to provide qualification services. All court orders will be reviewed to determine if the order is qualified. To facilitate the process, you and your former spouse will be provided with a copy of the Plan QDRO Procedures and a model domestic relations order without charge. We encourage parties to submit a draft domestic relations order (an order not yet signed by the judge) to correct any deficiencies or defects in the order before it is submitted to the court. Once the order is determined to be qualified, the participant's account will be split as soon as administratively feasible according to the terms of the QDRO. A confirmation letter will be sent to both parties.

If you are pursuing a QDRO course of action, you will need to contact the Qualified Order Center at **www.qocenter.com** or via telephone at **1.855.625.5500**. The mailing address is:

Alight Attn: Qualified Order Team P.O. Box 1433 Lincolnshire, IL 60069

Future of the Plan

While the Plan sponsor intends to continue this Plan indefinitely, it is difficult to predict the future; therefore, an unqualified commitment is impossible. The Plan sponsor reserves the right to modify, suspend or terminate the Plan at any time for any reason.

No amendment, however, may deprive you of any benefits under the Plan to which you are entitled at the time. If the Plan ends, you will be entitled to your entire account balance and all accounts will be restricted exclusively for distribution to participants, retirees and beneficiaries according to Plan provisions.

This Plan is subject to Title I (except Part 3) of ERISA. As such, the Plan is generally subject to the reporting and disclosure, participation and vesting, fiduciary responsibility, administration and enforcement provisions of ERISA.

Fees and Expenses

Accounts maintained in the Plan are subject to a number of fees and expenses as part of normal operations. In some cases, there may be a specific fee that you will need to pay in order to take advantage of a specific Plan provision.

In general, Plan administrative expenses will be allocated in accordance with how the expense relates to the Plan. An expense that is specific to one or more investment options will typically be charged only to the relevant options. These expenses may be reflected in the net asset value or entail a separate debit to affected accounts. A trustee fee that may be determined on the basis of total funds administered may impact participant accounts pro rata (i.e., based on the respective size of account balances). Administrative fees charged by the recordkeeper, other administrative expenses incurred as part of normal Plan operations and certain legal and other expenses to the extent allowed by the Department of Labor may be charged to participant accounts. These are only charged to active colleague accounts greater than \$100 and all terminated colleague accounts, and are charged on a per capita basis (i.e., all accounts are charged the same amount).

The total fees paid by the Plan are disclosed in an annual report filed with the federal government. The Plan also prepares a Summary Annual Report (SAR). Each year that you maintain an account in the Plan, the SAR is mailed to your company email, if actively working, or the address on record. In addition, the portion of your Plan account that is invested in each investment fund under the Plan will be reduced by that fund for the investment management fees and other expenses charged by that fund.

More information on the expenses related to the investment funds can be found in the funds' prospectuses or fact sheets. Investment funds may compensate the Plan recordkeeper from the investment management and other fees they receive from Plan accounts, reducing overall Plan administrative costs.

Your Right to Benefits

The Employee Retirement Income Security Act of 1974 ("ERISA:) spells out certain rights and duties for benefit plans. ERISA is a federal law that sets standards and defines procedures for employee benefit plans, including the Plan.

Receive Information about Your Plan and Benefits

As a participant in the Plan, ERISA entitles you to certain rights and protections. ERISA provides that all Plan participants are entitled to:

- Examine, without charge, at the Plan Administrator's office and at other specified locations, such as worksites, all
 documents governing the Plan, including insurance contracts and collective bargaining agreements and a copy of
 the latest annual report (Form 5500 Series) filed by the Plan with the U.S. Department of Labor and available at the
 Public Disclosure Room of the Employee Benefits Security Administration.
- Obtain, upon written request to the Plan Administrator, copies of documents governing the operation of the Plan, including insurance contracts and collective bargaining agreements, copies of the latest annual report (Form 5500 Series) and updated summary plan descriptions. The administrator may make a reasonable charge for the copies.
- Receive a summary of the Plan's annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report.
- Obtain a statement telling you whether you have a right to receive a benefit at normal retirement age (age 65) and if so, what your benefits would be at normal retirement age if you stop working under the Plan now. If you do not have a right to a benefit, the statement will tell you how many more years you have to work to receive a benefit. This statement must be requested in writing and is not required to be given more than once every twelve (12) months. The Plan must provide the statement free of charge.

Prudent Actions by Plan Fiduciaries

In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the Plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a pension benefit or exercising your rights under ERISA.

Enforce Your Rights

If your claim for a benefit is denied or ignored, in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules. However, you may not begin any legal action, including proceedings before administrative agencies, until you have followed and exhausted the Plan's claim and appeal procedures.

Under ERISA, there are steps you can take to enforce your rights. For instance, if you request a copy of Plan documents or the latest annual report from the Plan and do not receive them within 30 days, you may file suit in a federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the Plan Administrator.

If you have a claim for benefits that is denied or ignored, in whole or in part, you may file suit in court, after exhausting the Plan's appeal process. In addition, if you disagree with the Plan's decision or lack thereof concerning the qualified status of a domestic relations order, you may file suit in federal court.

If it should happen that Plan fiduciaries misuse the Plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor or you may file suit in a federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds your claim is frivolous. Any legal action relating to a claim for benefits under the plan or administration of the Plan must be brought within the earlier of one year from the final decision on your claim or two years from when you knew (or had reason to know) of the circumstances giving rise to the action forming the basis of your claim.

Assistance With Your Questions

If you have any questions about the Plan, you should contact the Plan Administrator. If you have any questions about this

statement or about your rights under ERISA, or you need assistance in obtaining documents from the Plan Administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor, listed in your telephone directory, or the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, DC 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by going to the Employee Benefits Security Administration's website at http://askebsa.dol.gov or calling toll-free at 1.866.444.3272.

Important Note

This information is intended to be a guide to the Plan and should not be construed as a contract. Aon reserves the right to make changes in content or application as it deems appropriate, and these changes may be implemented even if they have not been communicated, reprinted or substituted in this information.

This Summary Plan Description does not constitute a contract of employment. You and your employer are free to terminate your employment at any time for any reason.

The complete details of the Plan are contained in the official Plan document. If a discrepancy occurs, the actual Plan documents will prevail. You and your beneficiaries should not rely on any oral description of the Plan or its benefits because the written terms of the Plan will always govern.

Appendix - Legacy Provisions and Acquired Plans

If you were a participant in a plan that has been merged into the Plan, you may have additional rights with regard to benefits you accumulated before the merger date. Besides provisions discussed in the previous pages, the following special provisions may apply to your withdrawals, methods of payment and vesting. If you have any questions about this section, contact the Aon HR Service Center at 1.855.625.5500.

Mergers Before 2008

Refer to the SPDs or contact the Plan Administrator for pre-merger benefit information for the following companies:

- Alexander & Alexander Services Inc. and Subsidiaries
- ASA
- ASI Solutions Incorporated
- Booke & Company
- FESC
- Frank B. Hall & Co. Inc.
- K&K Insurance Group, Inc.
- LeBlanc De Nicolay U.S. Inc.
- McLagan Partners Incorporated
- Sodarcan Inc. and Affiliated Companies

Benfield Group Ltd.

Enrollment in the Plan

If you were a participant in the Benfield Plan before January 1, 2009, you were no longer eligible to contribute to that Plan but became eligible to contribute to the Plan on that date.

Transfer of Account Balances

If you had a balance in the Benfield Plan as of March 31, 2009, it was transferred to the Plan as of April 1, 2009.

Transfer of Loan Balances

Starting January 15, 2009, Benfield Plan loan payments were made from the Aon payroll and reflected in the loan balances on the Benfield Plan website. Any outstanding Benfield Retirement Plan loan balances as of March 31, 2009, will transfer to the Plan. After the loan balances are transferred, loan payments from your Aon paycheck may be temporarily stopped and/or adjusted to reflect amortization or other differences found after all of the transfer activity is reconciled. Loan payments will be deposited into your Plan account at the same time and invested in the same manner as your other Savings Plan contributions.

Loan terms, including interest rates and the last payment date, will stay the same. You also have the option to continue paying your Benfield loan after termination of employment. Please note that once your Benfield loan(s) are fully paid, only one future loan is allowed at a time in the Plan.

Beneficiary Designations

Between January 1 and April 1, 2009, you may have had an account balance in the Benfield Plan and an account balance in the Aon Plan. During that time, the beneficiary designation made under each plan applied to the respective account balances. After the balances were merged, a beneficiary designation made for the Aon Plan will apply. If no designation is made, then a prior designation made under the Benfield Plan will apply. If you do not have a designation at all, your beneficiary on those balances will be your spouse, if married, or your estate, if you are not married.

Vesting

On November 28, 2008 (the close of the acquisition of Benfield Group Ltd.) if you were an active participant in the Benfield Retirement Plan, you became fully vested in your Benfield benefit, regardless of your years of service.

For vesting of Aon Company contributions, your Benfield service counts toward vesting.

Company Match Eligibility

Your Benfield service counts toward Aon Company match eligibility.

January 1, 2018

Hewitt Associates Retirement and Savings Plan

Enrollment in the Plan

If you were a participant in the Hewitt Associates RSP on December 31, 2011, you are no longer eligible to contribute to that Plan but become eligible to contribute to the Plan on January 1, 2012.

Transfer of Account Balances

If you had a balance in the Hewitt Associates RSP as of December 31, 2011, it was transferred to the Plan as of January 1, 2012.

Transfer of Loan Balances

Loan balances in the Hewitt Associates RSP as of December 31, 2011, were transferred to the Plan as of January 1, 2012. If you had more than one loan outstanding, you will be permitted to repay the loan(s) per the loan terms. Once your prior loan(s) are repaid, you will be permitted to have one outstanding loan at a time.

Beneficiary Designations

If you had a beneficiary designation in effect for the Hewitt Associates RSP and did not have an existing Plan account balance when the plans were merged on January 1, 2012, then your Hewitt Associates RSP designation carries over into the Plan until you make a subsequent Plan designation. If you had an Plan balance when it was merged with the Hewitt Associates RSP, the designation previously in effect for the Plan applies to the combined balances following the Plan merger.

Vesting

Your vesting and prior service under the Hewitt Associates RSP will carry over to the Plan. The 10/99–12/05 Hewitt Match and Profit Sharing accounts have a three-year cliff vesting schedule. You are 100% vested in all other Hewitt accounts.

Loan Provision Impacts

A sub-account with legacy Hewitt Associates RSP balances designated Prior Employer MPP impacts various loan provisions in the merged Plan as follows:

- It is not included in determining the 50% limitation of your vested account balance against which you can request a Plan loan;
- It cannot be used as security for a Plan loan; and
- Loan amounts are not taken from it.

Prior Employer MPP includes amounts attributable to prior contributions to a Money Purchase Pension Plan that was merged into the Hewitt Associates RSP and remains subject to the distribution restrictions applicable to benefits under Money Purchase Pension Plans.

Special Withdrawal Options

If you were eligible for special plan benefits related to your specific age/service or employment status, or certain account balances as of December 31, 2011, you will be permitted to retain the same benefit payment rights available under the Hewitt Associates RSP following the plan merger.

Single Life Annuity

If you are retired or disabled and have a Prior Employer MPP balance, you may request a single life annuity. This option provides a monthly payment for your life and stops upon your death. Your monthly payments under this option are larger than those under the 50% Qualified Joint and Survivor Annuity, described below. However, all annuity payments stop when you die, regardless of your marital status. If you're married and elect this option, your spouse must consent to your election.

50% Joint and Survivor Annuity

If you are retired or disabled and have a Prior Employer MPP balance, you may request a 50% Joint and Survivor Annuity. This option provides you with a reduced monthly benefit for your lifetime compared to the benefits you would receive under the Single Life Annuity. After you die, your beneficiary receives 50% of your reduced monthly benefit for his or her lifetime. The benefit is reduced because benefits are paid over the lifetimes of both you and your beneficiary. If you are single, you may name a non-spouse beneficiary. If you are married and you do not name your spouse as your beneficiary, your spouse must consent to your election.

75% Joint and Survivor Annuity

If you are retired or disabled and have a Prior Employer MPP balance, you may request a 75% Joint and Survivor Annuity. This option provides you with a reduced monthly benefit for your lifetime compared to the benefits you would receive under

the Single Life Annuity or 50% Joint and Survivor Annuity. After you die, your beneficiary receives 75% of your reduced monthly benefit for his or her lifetime. The benefit is reduced because benefits are paid over the lifetimes of both you and your beneficiary. If you are single, you may name a non-spouse beneficiary. If you are married and you do not name your spouse as your beneficiary, your spouse must consent to your election.