

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at <u>http://resources.hewitt.com/southernco</u> or by calling 1-888-435-7563.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$250 person /\$750 family in network and \$500 person /\$1,500 family out-of network for medical, mental health &substance abuse. Not applicable to preventive care, physician, inpatient, drugs, non-covered or balance-billed charges.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$50 per person for in-network retail prescription drug coverage. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before the plan begins to pay for these services
Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses?	Yes. \$1,500 person /\$4,500 family in-network and \$3,000 person /\$9,000 family out-of-ntwk for medical, mental health & substance abuse. In-ntwk.pharmacy :\$5,650 person /\$9,800 family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premiums, balance-billed charges, penalties for non-compliance, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> <u>pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>in-network providers</u> , see www.anthem.com or call 1-877-271-2904	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in- network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services.

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• **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.

- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>** and <u>**coinsurance**</u> amounts.

	ommon edical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
		Primary care visit to treat an injury or illness	\$25 copay	40% coinsurance	none
If	you visit a health	Specialist visit	\$25 copay	40% coinsurance	none
ca	care <u>provider's</u> office or clinic	Other practitioner office visit	20% coinsurance for chiropractor	20% coinsurance for chiropractor	Chiropractic care limited to 25 visits per year for in and out-of-network combined.
		Preventive care/screening/immunizatio n	No charge	No charge	Please see plan documents for a list of preventive services or call 1-877-271-2904
ТС		Diagnostic test (x-ray, blood work)	No Charge	40% coinsurance	none
Π	you have a test	Imaging (CT/PET scans, MRIs)	No Charge	40% coinsurance	Precertification is required

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 1/1/2017 – 12/31/2017

Coverage for: Individual/Family | Plan Type: PPO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need drugs to	Generic drugs	Up to 31-day supply: 10% coinsurance after \$50 deductible Up to 90-day supply: \$10 copay; no deductible	Not Covered	\$5 min. charge or actual cost (whichever is lower) at retail. FDA approved contraceptives covered at no charge. 90-day supply only if purchased through CVS Caremark Mail Service or a CVS Pharmacy; otherwise you pay 2x coinsurance (or copay) after grace period.
treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at	Preferred brand drugs	Up to 31-day supply: 20% coinsurance after \$50 deductible Up to 90-day supply: \$30 copay; no deductible	Not Covered	\$5 min. charge or actual cost (whichever is lower) at retail. If generic is available, coinsurance includes the difference in cost between the brand name and generic. 90-day supply only if purchased through CVS Caremark Mail Service or a CVS Pharmacy; otherwise you pay 2x coinsurance after grace period.
www.caremark.com or 1-800-843-5670	Non-preferred brand drugs	Up to 31-day supply: 30% coinsurance after \$50 deductible Up to 90-day supply: \$60 copay; no deductible	Not Covered	\$5 min. charge or actual cost (whichever is lower) at retail. If generic is available, coinsurance includes the difference in cost between the brand name and generic. 90-day supply only if purchased through CVS Caremark Mail Service or a CVS Pharmacy; otherwise you pay 2x coinsurance after grace period.
	Specialty drugs	Standard coinsurance or copays apply	Not Covered	Contact Caremark Specialty Pharmacy at 1-800-237-2767 for more information.
If you have	you have surgery center) " 1 7	40% coinsurance	Subject to overall deductible for out-of-network	
outpatient surgery		No charge	40% coinsurance	Subject to overall deductible for out-of-network
If you need	Emergency room services	\$50 copay	\$50 copay	Copay waived if admitted
immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Subject to in-network deductible for in and out- of-network

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Family Plan Type: PPO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Urgent care	\$25 copay	40% coinsurance	Subject to overall deductible for out-of-network
If you have a hospital stay	Facility fee (e.g., hospital room)	\$200 initial copay per admission; \$50 copay per day (days 2 – 6)	40% coinsurance	A maximum copay of \$450 per admission applies. Precertification is required
1 2	Physician/surgeon fee	No charge	40% coinsurance	Subject to overall deductible for out-of-network
If you have mental health, behavioral health, or substance	Mental/Behavioral health outpatient services	\$25 copay	40% coinsurance	Copay applies to mental health office visits only. EAP: Up to 6 in-network counseling sessions per episode, at no cost. Precert is required.
abuse needs	Mental/Behavioral health inpatient services	\$200 initial copay; \$50 copay/day (days 2 – 6)	40% coinsurance	Program requirements apply.
For more information about Mental/Behavioral	Substance abuse disorder outpatient services	\$25 copay	40% coinsurance	Copay applies to mental health office visits only. EAP: Up to 6 in-network counseling sessions per episode, at no cost. Precert is required
Health andSubstance AbuseDisorderand theEmployee	Substance abuse disorder inpatient services	\$200 initial copay; \$50 copay/day (days 2 – 6)	40% coinsurance	Program requirements apply.

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Prenatal and postnatal care	\$25 copay/initial visit only	40% coinsurance	none
If you are pregnant	Delivery and all inpatient services	\$200 initial copay per admission; \$50 copay per day (days 2 – 6)	40% coinsurance	A maximum copay of \$450 per admission applies. Precertification is required.
	Home health care	20% coinsurance	20% coinsurance	Limited to 100 visits per year. Requires Precertification, or benefit is reduced.
	Rehabilitation services	20% coinsurance	20% coinsurance	Coverage includes physical therapy, speech therapy, and occupational therapy.
If we are disclosed	Habilitation services	20% coinsurance	20% coinsurance	Out-of-ntwk services subject to \$250 in-ntwk deductible
If you need help recovering or have other special health needs	Skilled nursing care	20% coinsurance	20% coinsurance	Limited to 120 days per calendar year for in and out-of-network combined. Out-of-network services subject to in network deductible. Precertification is required.
	Durable medical equipment	20% coinsurance	20% coinsurance	Out-of-network charges subject to \$250 in- network deductible. Speech devices not covered. (See your plan document for other excluded services.)
	Hospice service	No charge	No charge	none
If your shild poods	Eye exam	No Charge	No Charge	Limited to one routine vision exam annually
If your child needs dental or eye care	Glasses	Not Covered	Not Covered	none
	Dental check-up	No Charge	No Charge	Limited to screening only

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

• Acupuncture

• Hearing aids

- Cosmetic surgery
- Dental care (exception for child screening)
- Treaming alus
 Informatility treastre
- Infertility treatment Long-term care

- Routine foot care
- Weight loss programs

Questions: Call 1-877-271-2904 or visit us at www.anthem.com

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <u>http://www.dol.gov/ebsa/pdf/SBCUniform Glossary.pdf</u> or call **1-877-271-2904** to request a copy.

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Other Covered Services (Th	is isn't a complete list. Check	your policy or plan docume	ent for other covered servic	es and your costs for these
services.)				

•	Bariatric surgery (Requires pre-authorization	•	Most coverage provided outside the United •	Private-duty nursing (See your plan document	
	and pre-certification)		States. See <u>www.BCBS.com/bluecardworldwide</u>	for coverage criteria)	
•	Chiropractic care	٠	Non-emergency care when traveling outside •	Routine eye care (limitations apply)	
			the U.S.		

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-271-2904. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the plan administrator at the 1-877-271-2904. You may also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy <u>does provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

Spanish: (Español): Para obtener asistencia en Español, llame al 1-888-435-7563.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

Questions: Call 1-877-271-2904 or visit us at www.anthem.com

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having	a baby
(normal	delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$7,115
- Patient pays \$425

Sample care costs:

Patient pays:	0\$
Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Deductibles	\$0
Copays	\$275
Coinsurance	\$0
Limits or exclusions	\$150
Total	\$425

Managing type 2 diabetes (routine maintenance of <u>a well-controlled condition</u>)

- Amount owed to providers: \$5,400
- **Plan pays** \$4,280
- Patient pays \$1,120

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$300
Copays	\$250
Coinsurance	\$490
Limits or exclusions	\$80
Total	\$1,120

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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