This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.jcpenneypowerline.com or by calling PowerLine at 1-888-890-8900.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Network: $1,500 Individual/$3,000 Family Out of Network: $3,000 Individual/$6,000 Family per calendar year. Does not apply to copays or service listed below as "No Charge". HSA contributions may be used for medical expenses, including deductible	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	No, there are no other deductibles	You don't have to meet **deductibles** for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an out–of–pocket limit on my expenses?	Yes, Network: $6,000 Individual/$12,000 Family. Non Network: $12,000 Individual/$24,000 Family	The **out-of-pocket limit** is the most you could pay during a coverage period for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	Premium, balanced-billed charges, health care this plan does not cover and penalties for failure to obtain pre-notification.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit.**
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits
Does this plan use a network of providers?	Yes, this plan uses network providers. For a list of network providers, see www.jcpenneypowerline.com or call the Member Services number listed below.	If you use a network doctor or other health care **provider,** this plan will pay some or all of the costs of covered services. Be aware, your network doctor or hospital may use a non-network **provider** for some services. Plans use the term network, preferred, or participating for **providers** in their network. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	No.	You can see the **specialist** you choose without permission from this plan.

Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your plan document for additional information about **excluded services**.

- **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	30% co-insurance	50% co-insurance	None
	Specialist visit	30% co-insurance	50% co-insurance	None
	Other practitioner office visit	30% co-insurance for manipulative (chiropractic) services	50% co-insurance for manipulative (chiropractic) services	Combined in and out of network visits beyond 25 visits per year require pre-certification
	Preventive care/screening/immunization	No Charge	No Charge	None
If you have a test	Diagnostic test (x-ray, blood work)	30% co-insurance	50% co-insurance	None
	Imaging (CT/PET scans, MRIs)	30% co-insurance	50% co-insurance	None

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.jcpenneypowerline.com	Generic drugs	Retail: 20% with a $10 min and $100 max Mail Order: 20% with a $25 min and $200 max	Out of network claims are not covered	Must meet deductible: $1,500 Individual/ $3,000 Family; Covers up to a 30-day supply (retail); 90-day supply (mail order)
	Preferred brand drugs	Retail: 30% with a $25 min and $100 max Mail Order: 30% with a $50 min and $200 max	Out of network claims are not covered	Must meet deductible: $1,500 Individual/ $3,000 Family; Covers up to a 30-day supply (retail); 90-day supply (mail order)
	Non-preferred brand drugs	Retail: 40% with a $50 min and $200 max Mail Order: 40% with a $100 min and $400 max	Out of network claims are not covered	Must meet deductible: $1,500 Individual/ $3,000 Family; Covers up to a 30-day supply (retail); 90-day supply (mail order)
	Preventive Meds	Retail: 10% with a $5 min and $25 max Mail Order: 10% with a $10 min and $50 max	Out of network claims are not covered	No deductible Covers up to a 30-day supply (retail); 90-day supply (mail order)
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% co-insurance	50% co-insurance	None
	Physician/surgeon fees	30% co-insurance	50% co-insurance	None
If you need immediate medical attention	Emergency room services	30% co-insurance	30% co-insurance	Must notify within 48 hours if admitted to non-network provider or will pay a $250 penalty

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Emergency medical transportation	No Charge	No Charge	Must notify of non-emergency ambulance or pay a $250 penalty
	Urgent care	30% co-insurance	50% co-insurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	30% co-insurance	50% co-insurance	Must notify of non-network facility or pay a $250 penalty
	Physician/surgeon fee	30% co-insurance	50% co-insurance	None
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	30% co-insurance	50% co-insurance	None
	Mental/Behavioral health inpatient services	30% co-insurance	50% co-insurance	Must notify of non-network provider or pay a $250 penalty
	Substance use disorder outpatient services	30% co-insurance	50% co-insurance	None
	Substance use disorder inpatient services	30% co-insurance	50% co-insurance	Must notify of non-network provider or pay a $250 penalty
If you are pregnant	Prenatal and postnatal care	30% co-insurance	50% co-insurance	None
	Delivery and all inpatient services	30% co-insurance	50% co-insurance	Must notify of non-network or pay a $250 penalty if stay is greater than 48 hours (96 hours for C-section)

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	30% co-insurance	50% co-insurance	120 visits per calendar year for in and out of network combined; notify of non-network provider or pay a $250 penalty
	Rehabilitation services	30% co-insurance	50% co-insurance	None
	Habilitation services	30% co-insurance	50% co-insurance	None
	Skilled nursing care	30% co-insurance	50% co-insurance	60 visits allowed per calendar year for in and out of network combined; notify of non-network provider or pay a $250 penalty
	Durable medical equipment	30% co-insurance	50% co-insurance	notify of non-network provider and cost of more than $1,000 or pay a $250 penalty
	Hospice service	30% co-insurance	50% co-insurance	Must obtain pre-certification for non-network provider or pay a $250 penalty
If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	None
	Glasses	Not Covered	Not Covered	None
	Dental check-up	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic Surgery
- Dental Care (Adult)
- Glasses
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Routine eye care (Adult)
- Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture may be covered with limitations
- Bariatric Surgery – covered with limitations
- Chiropractic care
- Habilitation Services
- Hearing Aids
- Routine foot care may be covered with limitations
- Infertility treatment may be covered with limitations

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending on the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-890-8900. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: 1-800-765-6741 or visit www.jcpassociates.com, or www.jcpenneypowerline.com.

Additionally, a consumer assistance program can help you file your appeal. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform and www.cciio.cms.gov/programs/consumer/capgrants/index

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Para obtener asistencia en Español, llame al 1-800-765-6741

Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-765-6741

(中文): 如果需要中文的帮助，请拨打这个号码 1-800-765-6741

Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-765-6741

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $3,210
- **Patient pays** $4,330

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$3,000
Copays	$0
Coinsurance	$1,330
Limits or exclusions	$0
Total	**$4,330**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $1,830
- **Patient pays** $3,570

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$3,000
Copays	$0
Coinsurance	$570
Limits or exclusions	$0
Total	**$3,570**

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.